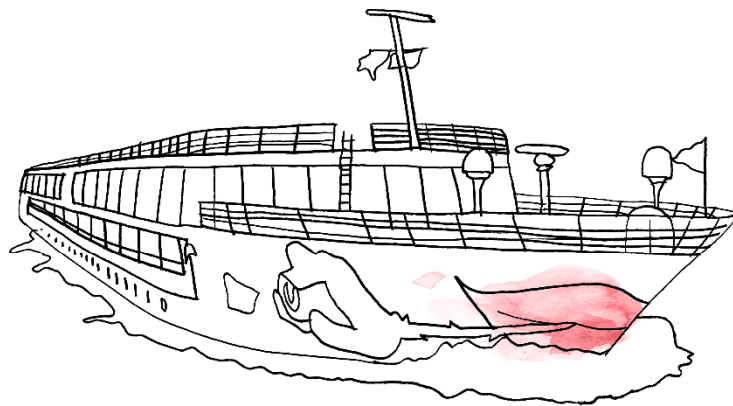


SAIL AWAY DANUBE

CRUISES FROM/TO PASSAU

Everything you should know before you go



aROSA 
Cruising differently

Thank you for choosing to travel with A-ROSA!
To ensure you enjoy your cruise on the Danube to the fullest, we would like to give you some information regarding your arrival and time on board. If you keep the following in mind, your holiday will be smooth sailing from start to finish.

If you have any further questions, our **A-ROSA Service Center** will be more than happy to help. You can reach us Monday through Saturday from 9:00 to 18:00 (CET/CEST) at **+49 381 202 6001**.

Your A-ROSA team wishes you a wonderful cruise!

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ARRIVAL BY CAR

RESERVING YOUR PARKING SPACE

www.a-rosa.de/parken-passau

(Please note: this website is currently only available in German. We recommend using a browser translation extension for ease of use.)

Due to limited availability, parking spaces can only be guaranteed if booked in advance. You will pay on site. Please provide a mobile phone number when making your reservation so that we can contact you in the event of any unexpected changes.

Need assistance? The A-ROSA Service Center is happy to help!

Telephone number for Globus in case of delays and emergencies on the day of arrival: **+49 851 989000-168**.

More information and Terms & Conditions at: www.globus-group.de

ADDRESS OF THE GLOBUS CAR PARK (A-ROSA BELLA/DONNA/MIA/RIVA)

Globus Parkhaus · Gutenbergstraße 11 · 94036 Passau, Germany

Leave the A3 at the exit **"Passau Mitte"**. At the first set of traffic lights, turn right onto **federal road B12** in the direction of **Fürstentzell**. After passing the **Shell petrol station**, turn right towards the **"Speerwies" industrial area**. After passing under the underpass, turn left into **Gutenbergstraße** in the direction of **"Globus Garage"**. After approximately **400 metres**, you will see the relevant signage on the left-hand side. On the premises, you will be welcomed by the **staff of Globus Garage**.

ADDRESS OF THE GLOBUS CAR PARK (A-ROSA FLORA)

Globus Parkhaus · Messestraße 6 · 94036 Passau, Germany

Directions: If you are travelling on the A3, leave at the exit **"Passau-Süd"**. At the end of the motorway exit, follow signs for Passau. After approx. 2 kilometres through the Neuburger forest, turn left into Messestraße (entrance is marked with **"Gewerbegebiet Kohlbruck / Messestraße"**). After 150 meters, you will reach the Globus car park on the right.

ON THE DAY OF EMBARKATION

Car drop-off: 12:30 bis 15:00 Uhr (A-ROSA BELLA/DONNA/MIA/RIVA) / 13:30 bis 14:30 Uhr (A-ROSA FLORA)

A shuttle bus to the ship is included in the parking price

Note: Your luggage will be delivered later. Be sure to keep any essential items with you **in your hand luggage**.

Important information for suite guests: You will not be able to access the Globus car park before 12:30. If you arrive earlier, you may drive directly to the berth from 12:00 noon, board the ship, and then return to the car park once it opens at the regular time.

ON THE DAY OF DISEMBARKATION

You will receive full details about your transfer back to the car park on board in good time. **Please schedule your departure from Passau for no earlier than 9:15.**

FOR OUR A-ROSA CLUB MEMBERS (SILVER | GOLD | DIAMOND)

After making your Premium All-Inclusive booking, please reserve your parking space by emailing service@a-rosa.com with your booking number and your personal club number.

PARKING SPACE BOOKING HOTEL ATRIUM & PASSAUER WOLF

Guests who have booked the *Hotel Atrium* or *Passauer Wolf* can book a parking space for the entire duration of their cruise via the **Globus parking service** (see information above). To get to your A-ROSA transfer at **Passau main station** on the day of embarkation, we recommend that you use **a taxi**.

PARKING SPACE BOOKING HOTEL RESIDENZ

Guests staying overnight at the *Hotel Residenz* may use **a car park** for the duration of their cruise. This is provided by a subcontractor at an off-site, **fenced-off location** or in a **hall/garage** (not at the hotel itself). Reservations, information and payment can be made **directly at the hotel**.

Additional services: **Luggage transfer** from the hotel to the ship on the day of embarkation, Passenger transfer to Passau main station available on request, **no transfer** back from the main station to the hotel on the day of disembarkation.



ARRIVAL BY TRAIN

A-ROSA REPLACEMENT BUS SERVICE

Due to extensive construction work on the national railway network between Nuremberg and Passau, there will be significant travel disruptions on the Nuremberg–Regensburg section from 6 February 2026.

To ensure a comfortable and seamless journey to and from Passau despite these disruptions, we are offering an **exclusive A-ROSA replacement bus service**. This service runs non-stop, taking you directly from Nuremberg to your ship in Passau and back, so your journey can start with ease.

The replacement bus service will be available for all cruises departing from or arriving in Passau in March, April, and May 2026. Information on all other Danube cruises in 2026 will follow.

Direct A-ROSA replacement bus service between Nuremberg and Passau

The departure times are coordinated with the trains. **When booking the A-ROSA replacement service, please plan your arrival in and departure from Nuremberg from 12:30.**

Direct transfer from Nuremberg station to your ship and back

Can be booked via the [A-ROSA App](#) or the [ship manifest](#).

Price: € 130/€ 159 per person for the round trip

(Prices vary due to seasonal surcharges: up to 31 May 2026 and 1 Nov–18 Dec 2026 – €130 per person; 1 Jun–31 Oct 2026 and from 19 Dec 2026 onwards – €159 per person).

Meeting point: Nuremberg Central Station – south exit / direction “Hinterm Bahnhof” (street name).

The transfer coach, clearly marked with an A-ROSA sign, will be waiting for you on site.

Please hand in your luggage directly at the coach – it will be waiting for you later in front of your cabin on board.

Deutsche Bahn (national railway company) replacement bus option

You can also travel by train to Passau using Deutsche Bahn’s replacement service. On the Nuremberg–Regensburg section, a bus will operate for the duration of the track closure. From Regensburg, you can transfer to a regional train (RE) to Passau. Please note that a transfer between Passau station and your ship can be booked via A-ROSA. Further information can be found [here](#).

TRANSFER SERVICE TRAIN STATION ⇄ SHIP

As taxi availability in Passau is limited, especially at weekends, we recommend booking our **A-ROSA transfer service between the train station and the ship** in advance.

Booking

Price: € 28 per person (return transfer)

Book online at www.arosa-cruises.com/transferservice or conveniently via the **A-ROSA App**, up to 4 days before departure.

On the day of embarkation

Transfer time: approx. 13:45 (please note that waiting times may occur)

Meeting point: Outside the station concourse, **to the left of the station forecourt**

Globus parking service staff will be on site to direct you to your transfer bus, which will be waiting nearby.

You will hand over your luggage at the bus, and it will be waiting for you on board later.

If you have any questions on the day of embarkation, your A-ROSA ship will be happy to help. You will find your ship’s phone number on the first page of your personal travel information.

On the day of disembarkation

On the morning of disembarkation, you will be taken back to the train station. Our crew on board will inform you of the exact transfer times in good time. **Please plan your departure from Passau no earlier than 9:15.**

IMPORTANT FOR TRAVELLERS WITH DEUTSCHE BAHN TICKETS (GERMAN RAILWAY)

If your train is delayed or cancelled, please send the completed **DB passenger rights forms** and all **original receipts/tickets** to: **A-ROSA Flussschiff GmbH, Loggerweg 5, 18055 Rostock, Germany** (please do not send these directly to Deutsche Bahn, as we will be unable to process your claim)



EMBARKATION AND DISEMBARKATION

BERTH

The following berth has been planned for your embarkation and disembarkation in Passau for the 2025 season:

Racklau • Racklau 3a • 94036 Passau, Germany

<https://maps.app.goo.gl/FyZM2DCpxJ76Ezkm6>



Note: Berths are subject to change at short notice. If possible, we will inform you in advance. In the event of a last-minute change, further information will be available at the originally planned berth, either from our employees or on an information board.

CHECK-IN

- **From 15:00 (suite guests from 12:00):** Luggage service, check-in & access to the cabins
- **Please have valid identity documents ready for check-in**

Important information:

It is mandatory to provide some personal information in the **ship's manifest**. Please enter your data online at least **3 weeks before departure** at www.arosa-cruises.com/manifest

CHECK-OUT

When planning your departure, please note that you must disembark the ship **by 9:00**. Detailed departure information will be provided on board in good time.

IMPORTANT ADDRESSES

BERTH IN PASSAU RACKLAU

Racklau 3a
94036 Passau, Germany

GLOBUS CAR PARK PASSAU

Messestr. 6
94036 Passau, Germany
Tel. +49 851-989 000 168
Fax +49 851-989 000 190
Email: parkservice@globus-group.de

TRAIN STATION PASSAU

Bahnhofstr. 29
94032 Passau, Germany

HOTEL ATRIUM

Neue Rieser Str. 6
94034 Passau, Germany
Tel. +49 851-98 86 68-8
Fax +49 851-98 86 68-9
Email: info@atrium-passau.de

HOTEL RESIDENZ PASSAU

Fritz-Schäffer-Promenade 6/
Ecke Pfaffengasse
94032 Passau, Germany
Tel. +49 851-989 02-0
Fax +49 851-989 02-200
Email: hotel@residenz-passau.de

HOTEL PASSAUER WOLF

Untere Donaulände 4
94032 Passau, Germany
Tel. +49 851-93 15 10
Fax +49 851-93 15 150
Email: info@hotel-passauer-wolf.de

HOTEL RIVERS PASSAU

Kapuzinerstraße 4
94032 Passau, Germany
Tel: +49 851 - 989 000 100
Fax: +49 851 - 989 000 111
Email: info@rivers-passau.de

HOTEL SPITZBERG PASSAU

Neuburger Str. 29
94032 Passau, Germany
Tel: +49 851 955480
Email: info@hotel-spitzberg.de

BLAUER BOCK HOTEL & RESTAURANT

Höllgasse 20
94032 Passau, Deutschland
Tel.: +49 (0)851 7566650
E-Mail: info@hotel-blauerbock.de

MK | HOTEL PASSAU

Bahnhofstraße 20
94032 Passau
Tel.: +49 (0)851 7568660

HOLIDAY INN - THE NIU, FLUX PASSAU

Regensburger Straße 21
94036 Passau
Tel.: +49 851 9879390
E-Mail: flux@the.niu.de

EMERGENCY NUMBERS

The **A-ROSA Service Center** is available Monday to Saturday between 9:00 and 18:00 (CET/CEST) at the following number: **+49 381-202 6001**.

For any urgent matters, please contact your A-ROSA cruise ship directly:

A-ROSA BELLA: +49 170 - 458 11 15

A-ROSA DONNA: +49 170 - 458 11 25

A-ROSA MIA: +49 170 - 458 11 35

A-ROSA RIVA: +49 170 - 458 11 45

A-ROSA FLORA: +49 170 - 454 10 75

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