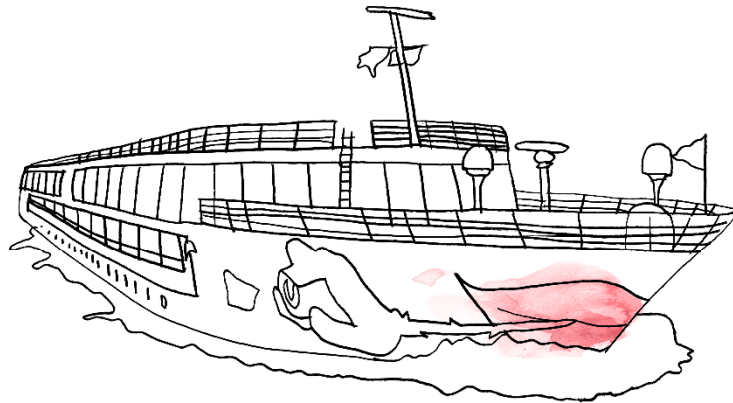


SAIL AWAY DANUBE

CRUISES FROM/TO VIENNA

Everything you should know before you go



aROSA 
Cruising differently

Thank you for choosing to travel with A-ROSA!

To ensure you enjoy your cruise on the Danube to the fullest, we would like to give you some information regarding your arrival and time on board. If you keep the following in mind, your holiday will be smooth sailing from start to finish.

If you have any further questions, our **A-ROSA Service Center** will be more than happy to help. You can reach us Monday through Saturday from 9:00 to 18:00 (CET/CEST) at **+49 381 202 6001**.

Your A-ROSA team wishes you a wonderful cruise!

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ARRIVAL BY CAR

A-ROSA does not have a contractual parking partner in Vienna.

There is a **public, unguarded parking area at the "Handelskai"** where you can leave your car for the duration of the cruise.



ARRIVAL BY TRAIN

FROM VIENNA CENTRAL STATION TO THE SHIP

- **Taxi** from the central station to your A-ROSA cruise ship for approx. € 25
- **Metro** from central station, take the U1 to the station "Vorgartenstraße" and walk about 700 metres, first towards the Reichsbrücke bridge, then along the Reichsbrücke on the same side of the river down to the pier, and at the pier turn left under the bridge (facing the water).



ARRIVAL BY PLANE

PARKING AT THE AIRPORT

If you are driving to your departure airport, you can book parking at selected airports via our partner **Holiday Extras**. The insurance conditions in the parking contract apply.

Book your parking space at www.holidayextras.com/de/arosa/parking (Please note: this website is currently only available in German. We recommend using a browser translation extension for ease of use.)

ARRIVAL WITH AN A-ROSA FLIGHT ARRANGEMENT

If you have booked your flights through A-ROSA, you will receive your personal file key and your flight plan, including all important information about flight numbers and times, in your personal travel information.

TRANSFER FROM VIENNA AIRPORT TO THE SHIP

After your flight has landed at Vienna Airport, please pick up your checked luggage before proceeding to the arrival hall. Here, in front of *Burger King*, an employee from our partner Globus will be waiting for you with a sign. Depending on the number of passengers, this sign will either have your name or simply A-ROSA on it. You will then be taken to the transfer bus (usually a minibus), which will transfer you to your A-ROSA cruise ship.

ADDITIONAL INFORMATION

Security Regulations

Liquids may only be brought in your hand luggage if they do not exceed 100 ml and are packed in a transparent plastic bag with a maximum capacity of 1 litre. There is a restriction of one plastic bag per person. Liquid containers larger than 100 ml must be placed in your checked baggage. Essential medications and special food needed during a flight can be transported outside the plastic bag, but must be presented during the security check.

Medical Information

Please inform our A-ROSA Service Center of any notifiable medical devices and accessories at least two weeks in advance.

Duty-free Items

Duty-free items purchased at airports within the EU or onboard an EU airline may be carried in a sealed official security bag (accompanied by a receipt of the same day).

ARRIVAL WITH INDIVIDUALLY BOOKED FLIGHTS

FROM VIENNA AIRPORT TO THE SHIP

The cost of a **taxi** is approximately € 20 to € 25 each way. Luggage is charged separately. Taxi companies may charge a supplement at night and on Sundays and public holidays. There are plenty of taxis available at the airport on arrival day.

FROM THE SHIP TO VIENNA AIRPORT

For individual transfers from the ship to the airport on the day of disembarkation, **taxis can be pre-booked at the reception on board at your own expense.**



EMBARKATION AND DISEMBARKATION

BERTH

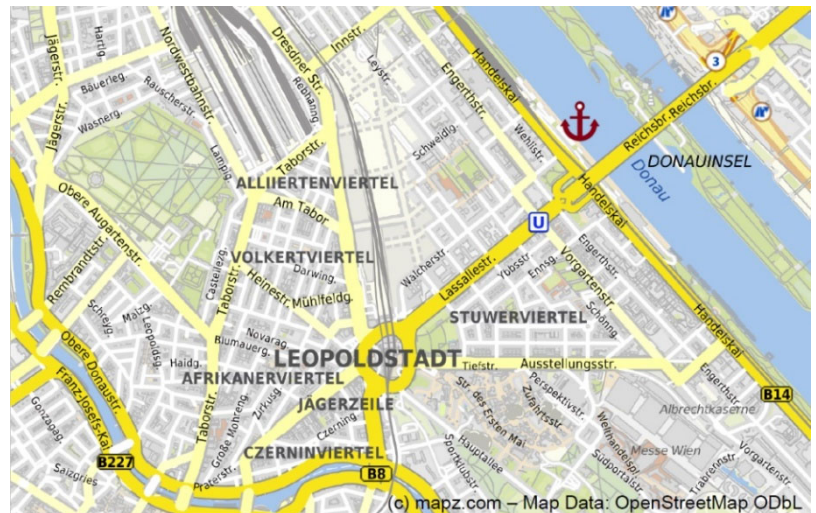
The following berth has been planned for your embarkation and disembarkation in Vienna for the 2026 season:

**Handelskai
"Schiffsanleger 1"
1020 Vienna, Austria**

Near the "Reichsbrücke" bridge and the metro station "Vorgartenstraße".

<https://maps.app.goo.gl/3ea4TwZ8TgZUQv2V9>

Note: Berths are subject to change at short notice. If possible, we will inform you in advance. In the event of a last-minute change, further information will be available at the originally planned berth, either from our employees or on an information board.



CHECK-IN

- **From 15:00:** Luggage service, check-in & access to the cabins
- **Boarding begins earliest at 15:00**
→ Please wait outside the ship until boarding begins.
- **Please have valid identity documents ready for check-in**

Important information:

It is mandatory to provide some personal information in the **ship's manifest**.

Please enter your data online at least **3 weeks before departure** at www.arosa-cruises.com/manifest

CHECK-OUT

Kindly vacate your **cabin by 9:00**. Please plan your **departure no earlier than 13:00**, after the ship has arrived in Vienna. Detailed departure information will be provided on board in good time

IMPORTANT ADDRESSES

BERTH IN VIENNA

Handelskai
Schiffsanleger 1
1020 Vienna, Austria

EMERGENCY NUMBERS

The **A-ROSA Service Center** is available Monday to Saturday between 9:00 and 18:00 (CET/CEST) at the following number: **+49 381-202 6001**.

For any urgent matters, please contact **A-ROSA DONNA** directly: **+49 170 - 458 11 25**

Subject to change. Date of publication February 2026.