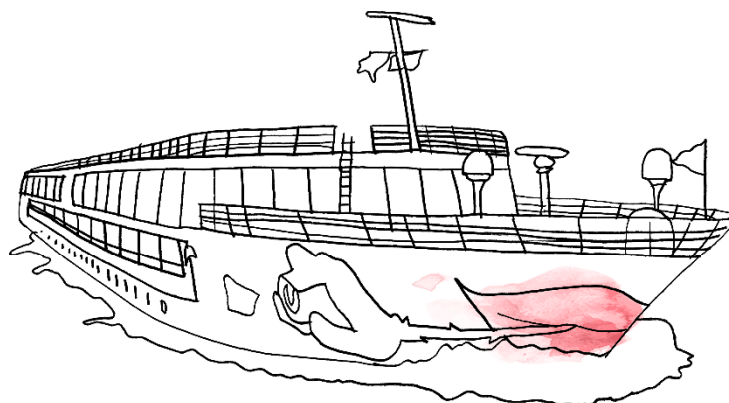


SAIL AWAY

RHINE/MAIN/MOSELLE

CRUISES FROM/TO COLOGNE

Everything you should know before you go



aROSA 
Cruising differently

Thank you for choosing to travel with A-ROSA!

To ensure you enjoy your cruise on the Rhine, Main and Moselle to the fullest, we would like to give you some information regarding your arrival and time on board. If you keep the following in mind, your holiday will be smooth sailing from start to finish.

If you have any further questions, our **A-ROSA Service Center** will be more than happy to help. You can reach us Monday through Saturday from 9:00 to 18:00 (CET/CEST) at **+49 381 202 6001**.

Your A-ROSA team wishes you a wonderful cruise!

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ARRIVAL BY CAR – PARKING AT THE GLOBUS CAR PARK COLOGNE

RESERVE YOUR PARKING SPACE

www.a-rosa.de/parken-koeln (Please note: this website is currently only available in German. We recommend using a browser translation extension for ease of use.)

Due to the limited number of parking spaces available, a space can only be guaranteed if you **book in advance**.

Payment will be made **on-site**. When booking a parking space, please provide your **mobile phone number** so that we can contact you in the event of any changes.

Need assistance? The A-ROSA Service Center will be happy to help!

Telephone number for the Globus Parking Service in case of delays or emergencies on the day of arrival:
+49 851 989000-360.

More information and Terms & Conditions at: www.globus-group.de

ADDRESS OF THE GLOBUS CAR PARK

Globus Parkhaus
Longericher Straße 177
50739 Cologne, Germany

Directions: A57 motorway, exit 29 towards Bickendorf and follow signs for Bilderstöckchen.

ON THE DAY OF EMBARKATION

Car drop-off: 13:00 to 14:00

Shuttlebus to the ship (included in the parking price): from 14:30

Note: Your luggage will be delivered later. Be sure to keep any essential medication and important items with **you in your hand luggage**.

ON THE DAY OF DISEMBARKATION

You will receive full details about your transfer back to the car park on board in good time.

Please schedule your departure from Cologne for no earlier than 9:30.

FOR OUR A-ROSA CLUB MEMBERS (SILVER | GOLD | DIAMOND)

After making your Premium All-Inclusive booking, please reserve your parking space by emailing service@a-rosa.com with your booking number and your personal club number.



ARRIVAL BY TRAIN – TRANSFER TRAIN STATION ⇄ SHIP

As taxi availability in Cologne is limited, especially at weekends, we recommend booking our **A-ROSA transfer services between the train station and the ship** in advance.

BOOKING

Price: € 33 per person (return transfer)

Book online at www.arosa-cruises.com/transferpackage or conveniently via the **A-ROSA App**

ON THE DAY OF EMBARKATION

Transfer time: 15:00 (please note that waiting times may occur)

Meeting point: Forecourt of Cologne Central Station, near the 'Apotheke im Hauptbahnhof' (pharmacy), at the station exit on the 'Breslauer Platz' side (not the 'Domplatz' exit).

Globus staff will be on site to guide you to your transfer bus, which will be waiting for you nearby. You will hand over your luggage at the bus, and it will be waiting for you on board later.

If you have any questions on the day of embarkation, your A-ROSA ship will be happy to help. You will find your ship's phone number on the first page of your personal travel information.

DAY OF DISEMBARKATION

On the morning of disembarkation, we will take you back to the train station.

We will inform you of the exact times on board.

Please plan your departure from Cologne no earlier than 9:30.

IMPORTANT FOR TRAVELLERS WITH DEUTSCHE BAHN TICKETS (GERMAN RAILWAY)

If your train is delayed or cancelled, please send:

- the completed **DB passenger rights forms**
- all **original receipts/tickets**

to:

A-ROSA Flussschiff GmbH

Loggerweg 5

18055 Rostock

Germany

(please do not send these directly to Deutsche Bahn, as we will be unable to process your claim)



EMBARKATION AND DISEMBARKATION

BERTHS

The following berths have been planned for your embarkation and disembarkation in Cologne for the 2026 season. You will receive details about your berth in your personal travel information.

Köln-Deutz

Siegburger Straße 171 · Deutzer Werft (near the tram stop 'Drehbrücke') · 50679 Cologne, Germany
<https://maps.app.goo.gl/qzPeWNPjTJk9eNqa7>

HGK 5/9 / Kölner Bastei

Konrad-Adenauer-Ufer · 50668 Cologne, Germany
<https://maps.app.goo.gl/N9B5mb3DNNnUBcNX8>

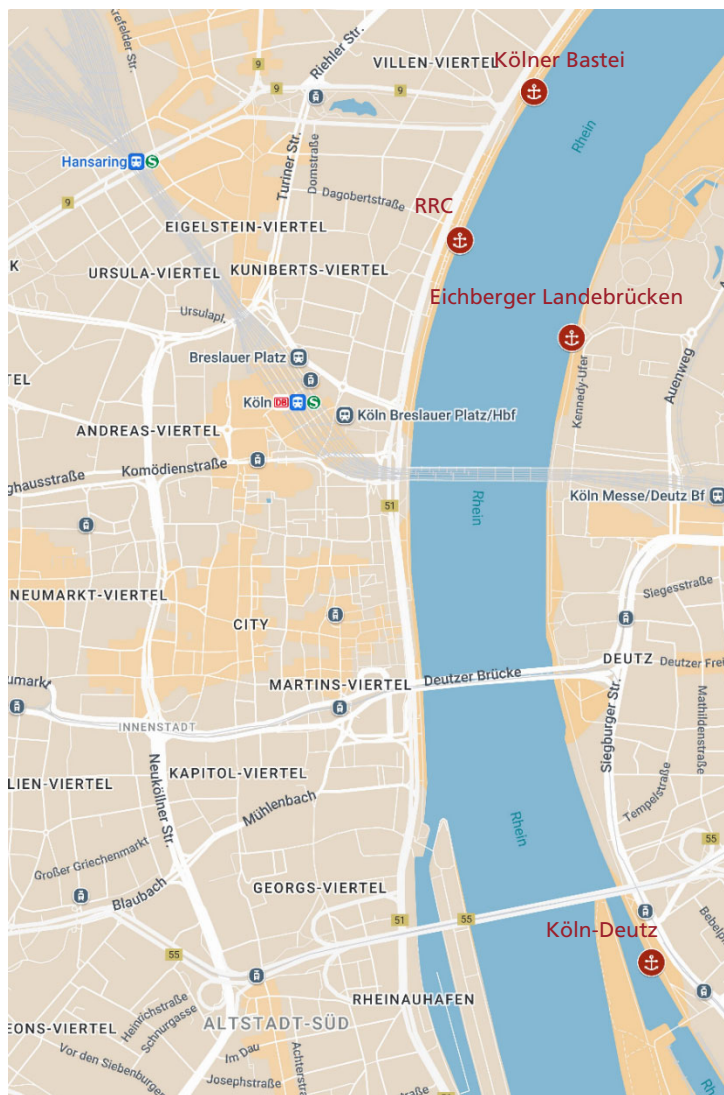
RRC Rhein River Company

Altstadt-Nord · 50668 Cologne, Germany
<https://maps.app.goo.gl/szhE7Sx4BZXWd4z38>

Eichberger Landebrücken

Kennedy-Ufer · 50679 Cologne, Germany
<https://maps.app.goo.gl/dLbss7Swo4C5CGKo8>

Note: Berths are subject to change at short notice. If possible, we will inform you in advance. In the event of a last-minute change, further information will be available at the originally planned berth, either from our employees or on an information board.



CHECK-IN

- **From 15:00 (suite guests from 12:00):** Luggage service, check-in & access to the cabins
- **Boarding begins earliest at 15:00**
→ Please wait outside the ship until boarding begins.
- **Please have valid identity documents ready for check-in**

Important information:

In some ports of call, additional **city taxes** will be charged to the onboard account. For details, please refer to www.rosa-cruises.com/travelinformation

It is mandatory to provide some personal information in the **ship's manifest**.

Please enter your data online at least **3 weeks before departure** here: <https://www.rosa-cruises.com/manifest>

CHECK-OUT

When planning your departure, please note that you must disembark the ship **by 9:00**. You will receive detailed departure information on board in good time.

IMPORTANT ADDRESSES

BERTH I

Siegburger Straße 171 / Deutzer Werft
50679 Cologne, Germany

BERTH II

Konrad-Adenauer-Ufer
50668 Cologne, Germany

BERTH III

Altstadt-Nord
50668 Cologne, Germany

BERTH IV

Kennedy-Ufer
50679 Cologne, Germany

COLOGNE CENTRAL STATION

Trankgasse 11
50667 Cologne, Germany

GLOBUS CAR PARK

Longericher Straße 177
50739 Cologne, Germany

EXCELSIOR HOTEL ERNST

Domplatz/Trankgasse 1-5
50667 Cologne, Germany
Tel.: +49 221 270 1

MARITIM HOTEL KÖLN

Heumarkt 20
50667 Cologne, Germany
Tel.: +49 221 20270

STEIGENBERGER HOTEL KÖLN

Habsburgerring 9-13
50674 Cologne, Germany
Tel.: +49 221 2280

DORINT HOTEL AM HEUMARKT

Pipinstraße 1
50667 Cologne, Germany
Tel. + 49 221 28060

EMERGENCY NUMBERS

The **A-ROSA Service Center** is available from Monday to Saturday between 9:00 and 18:00 (CET/CEST) at the following number: **+49 381-202 6001**.

For any urgent matters, please contact your A-ROSA ship directly.

A-ROSA ALEA: +49 152 015 062 06

A-ROSA SENA: +49 151 - 145 550 45

A-ROSA AQUA: +49 170 - 458 31 15

A-ROSA SILVA: +49 170 - 458 31 45

A-ROSA BRAVA: +49 170 - 458 31 35

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