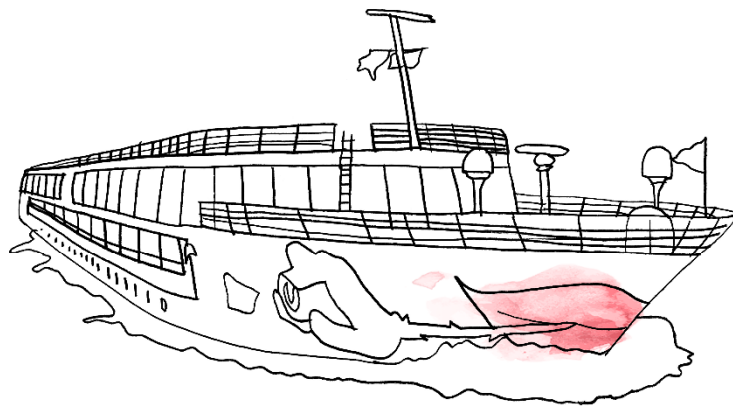


SAIL AWAY

SEINE

CRUISES FROM/TO LE PECQ (PARIS)

Everything you should know before you go



aROSA 
Cruising differently

Thank you for choosing to travel with A-ROSA!

To ensure you enjoy your cruise on the Seine to the fullest, we would like to give you some information regarding your arrival and time on board. If you keep the following in mind, your holiday will be smooth sailing from start to finish.

If you have any further questions, our **A-ROSA Service Center** will be more than happy to help. You can reach us Monday through Saturday from 9:00 to 18:00 (CET/CEST) at **+49 381 202 6001**.

Your A-ROSA team wishes you a wonderful cruise!

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ARRIVAL BY CAR

LOW-EMISSION ZONE STICKER

All cars entering the low-emission zone in Paris are required to have the low-emission zone sticker "Crit'Air".

Cost: € 4.80

Order: <https://www.certificat-air.gouv.fr/en>

More information: <https://www.france.fr/en/article/crit-air-anti-pollution-vehicle-sticker/>

PARKING IN PARIS

We recommend booking your parking space at Paris-Charles-de-Gaulle Airport through our partner **Holiday Extras: www.holidayextras.de/arosa/parking** (Please note: this website is currently only available in German. We recommend using a browser translation extension for ease of use.)

The A-ROSA Service Center will be happy to assist you with your booking.

TRANSFER CAR PARK-SHIP

We recommend booking **a transfer from the airport to the ship** to reach the berth in Le Pecq.

Price: € 20 per person and way

Book via the **A-ROSA App** or online at www.arosa-cruises.com/manifest up to four days before departure

Meeting point at the airport:

- **Terminal 2F (Level 1)** in front of the **Marks & Spencer shop** (next to the Monoprix shop and the tourist office; waiting area with seating)
- **Terminal 1** in front of the **Marks & Spencer shop**

An employee of our local agency will be waiting for you with an A-ROSA sign and will then accompany you to the bus.

Transfer times for embarkation: 15:30

Transfer times for disembarkation: 5:30 or 8:30

We recommend allowing sufficient time for onward travel. The estimated journey time is between 1.5 and 2 hours, depending on traffic.



ARRIVAL BY TRAIN

A-ROSA TGV ARRANGEMENT

Transfer time: 13:30

Meeting Point: Paris Gare de l'Est Station

An employee of our local agency or your driver will be waiting for you at the far end between the platforms 1 and 2. Please follow signs featuring the A-ROSA logo.

Once all transfer guests have arrived, the group will walk together to the transfer vehicle, which may be a bus, minibus or car depending on the number of guests booked. There may be a short wait at the station.

Important information: French TGV trains require all luggage to be clearly labelled. Please ensure that your bags have easily readable tags showing your name and address.

Your transfer time for the return journey will be communicated to you on board in good time. Please note that your TGV/ICE tickets are only valid for the specific connections booked.

If you have any questions on your day of arrival, please feel free to contact your A-ROSA ship. You will find the telephone number at the end of this document.

A-ROSA EUROSTAR ARRANGEMENT

Transfer time: 13:00

Meeting Point: Paris Gare du Nord Station

Until 20.5.: Please walk to the end of the platform. Directly in front of the tracks, you will find the large, open main hall, signposted as *Hall 1*. Look for the signage: In this area, you will see the large circular "Hall 1" sign hanging prominently beneath the glass roof.

From 21.5.: Please walk to the **Exit 7 by the taxis** (still inside the station building).

A member of staff from our partner agency or your driver will be waiting to welcome you. Please look out for signs with the A-ROSA logo.

Once all guests using the transfer service have arrived, you will proceed together to the transfer vehicle. Depending on the number of guests, this may be a coach, minibus, or car. Short waiting times may occur.

Important information:

You are required to affix your name and address to your luggage on Eurostar trains.

You will receive information about the transfer time for the day of departure on board. Please note that your Eurostar tickets are valid for specific trains; therefore, you may only use the connections you have booked in advance.

If you have any questions, your A-ROSA ship will be happy to help on the day of embarkation. You will find your ship's telephone number at the end of this document.

INDIVIDUALLY ARRANGED ARRIVAL BY TRAIN

We recommend booking **our transfers between the train station and the ship** to reach the berth in Le Pecq.

Price: € 20 per person and way

Book via the **A-ROSA App** or online at www.rosa-cruises.com/transferpackage up to four days before departure

Meeting point: Far end of the platform (terminus)

Transfer times train station → ship: Paris Gare du Nord: 13:00 | Paris Gare de l'Est: 13:30

Transfer times ship → train station: Paris Gare du Nord: 5:30 or 8:30 | Paris Gare de l'Est: 5:30 or 8:30

We recommend allowing sufficient time for onward travel. The estimated journey time is between 1.5 and 2 hours, depending on traffic.



ARRIVAL BY PLANE

PARKING AT THE DEPARTURE AIRPORT

If you are driving to your departure airport, you can book parking at selected airports via our partner **Holiday Extras**. The relevant Terms and Conditions apply.

www.holidayextras.com/de/arosa/parking (Please note: this website is currently only available in German. We recommend using a browser translation extension for ease of use.)

A-ROSA FLIGHT ARRANGEMENT

You will receive your personal "file key" as well as your flight plan with all the important information in your travel information.

Arrival at Paris Airport

After you have collected your luggage, please walk to the A-ROSA meeting point:

- **Terminal 2F (level 1)** in front of the **Marks & Spencer shop** (next to the Monoprix shop and the tourist office; waiting area with seating)
- **Terminal 1 in front of the Marks & Spencer shop**

If you are not arriving at Terminal 2F or 1, please use the free airport shuttles to Terminal 2F or 1 or follow signs towards Terminal 2F or 1.

Transfer times arrival:

- 13:00
- 15:00 (for later arrivals, there will be an additional transfer on request)

Employees from our local agency will be on site from 12:45 to 15:30.

As our A-ROSA guests arrive with different flights, short waiting times are possible. In some cases, the buses will transfer guests from multiple flights.

On board:

Please check in at reception upon arrival on board. Your luggage will be brought directly from the bus to your cabin.

Return flight – information for the day of departure

You will receive information about the transfer from your cruise ship to the airport, as well as the necessary labelling of your luggage from your A-ROSA team on board in good time.

INDIVIDUAL ARRIVAL BY PLANE

We recommend booking **our transfer between the airport and the ship** to reach the berth in Le Pecq.

Price: € 20 per person and way

Book via the **A-ROSA App** or online at <https://www.arosa-cruises.com/transferpackages> up to four days before departure.

Meeting point at the airport:

- **Terminal 2F (Level 1)** in front of the **Marks & Spencer shop** (next to the Monoprix shop and the tourist office; waiting area with seating)
- **Terminal 1** in front of the **Marks & Spencer shop**

An employee of our local agency will be waiting for you with an A-ROSA sign and will accompany you to the bus.

Transfer times for embarkation: 15:30

Transfer times for disembarkation: 5:30 or 8:30

We recommend allowing sufficient time for onward travel. The estimated journey time is between 1.5 and 2 hours, depending on traffic.

ADDITIONAL INFORMATION

Check-in at the Airport

At most airports, you will find electronic check-in machines. For this process, you need:

- A machine-readable ID card or your credit card
- Your personal "Filekey" (see flight information)

If you need assistance, please contact the airline's staff on-site

Safety Regulations for Hand Luggage

Liquids are allowed if they do not exceed 100 ml and are packed in a transparent plastic bag with a maximum capacity of 1 litre. There is a restriction of one plastic bag per person. Essential medications and special food needed during a flight can be transported outside the plastic bag, but must be presented during the security check.

Medical Information

Please inform our A-ROSA Service Center of any notifiable medical devices and accessories latest 2 weeks in advance.

Duty-free Items

Duty-free items purchased at airports within the EU or onboard an EU airline may be carried in a sealed official security bag (accompanied by a receipt of the same day).



EMBARKATION AND DISEMBARKATION

Due to a bridge closure ordered by the authorities in Paris Saint-Denis, ships with a length of 135 metres, such as A-ROSA VIVA, are currently not permitted to dock at the port of Saint-Denis.

However, we have made the following adjustments to ensure a pleasant and comfortable start and a stress-free end to your cruise: Your embarkation and disembarkation will take place in Le Pecq.

Important information regarding your arrival and departure: Guests who have booked their arrival/ departure via A-ROSA will, of course, be taken directly to the new ports. We recommend that guests travelling individually book our **transfer service** from the train station/airport to the ship and back. This can be booked via the **A-ROSA App** or at www.rosa-cruises.com/transferpackage for **€ 20 per person and way**, up to four days before departure.

BERTH

Quai Maurice Berteaux
Place de la Résistance Française
78230 Le Pecq, France

<https://maps.app.goo.gl/HtHC8bFKRzPHQFhe7>

CHECK-IN

- **From 15:00:** Luggage service, check-in & access to the cabins
- **Boarding begins earliest at 15:00**
→ Please wait outside the ship until boarding begins.
- **Please have valid identity documents ready for check-in**



Note: It is mandatory to provide some personal data in the **ship's manifest**. Please enter your data online at least **three weeks before departure**: www.rosa-cruises.com/manifest

CHECK-OUT

When planning your departure, please note that you must disembark the ship **by 9:00**. You will receive detailed information regarding your departure on board

IMPORTANT ADDRESSES

BERTH LE PECQ

Quai Maurice Berteaux
Place de la Résistance Française
78230 Le Pecq, France

TRAIN STATION (TGV/ICE)

PARIS GARE DE L'EST

Place du 11 Novembre 1918,
Rue du 8 Mai 1945
75010 Paris, France

TRAIN STATION (EUROSTAR)

PARIS GARE DU NORD

18 Rue de Dunkerque
75010 Paris, France

CAR PARK

PARIS-CHARLES-DE-GAULLE/TERMINAL 2

Terminal Paris CDG 2
95700 Roissy-en-France, France

MARRIOTT BONVOY LE PARCHAMP PARIS BOULOGNE

114 Route de la Reine
92100 Boulogne-Billancourt, France
Tel. +33 1 81 89 06 80

HOLIDAY INN PARIS – GARE DE LYON BASTILLE

11 Rue de Lyon
75012 Paris, France
Tel. +33 1 53 02 20 00

H4 HTEL WYNDHAM PARIS PLEYEL RESORT

149 Bd Anatole France
93200 Saint-Denis, France
Tel. +33 1 80 60 96 66

EMERGENCY NUMBERS

The **A-ROSA Service Center** is available from Monday to Saturday between 9:00 and 18:00 (CET/CEST) at the following number: **+49 381-202 6001**.

For any urgent matters, please call **A-ROSA VIVA** directly: **+49 170 458 31 25**.

Subject to change. Date of publication: January 2026.