

A-ROSA Customer Club

The A-ROSA Customer Club is divided into three different levels which are black, silver and gold. This way new members, repeat travellers and frequent customers can receive customised benefits based on their experience. Frequent travel with A-ROSA is truly rewarding!

THE STANDARD BENEFITS FOR A-ROSA CUSTOMER CLUB MEMBERS AT A GLANCE

- 10 % discount on the TEfra luggage service on the Danube and Rhine***
- For two or more "Premium all inclusive" bookings per year, we will grant you a discount of 10% on the lower priced cruise (not to be combined with other discounts)***
- Invitation to special and exclusive events, e.g. cruises for club members
- Waiting list priority
- Club hotline and personal contact
- Special offers for club members on selected cruises

- Advantages offered by A-ROSA cooperation partners
- Participation in club raffles and lotteries
- Exclusive A-ROSA Club Card

A ROSA CLUB BENEFITS ON BOARD

- Free Wi-Fi (subject to availability)
- Exclusive welcome reception with Hotel Manager (from 5 nights)
- Cabin greeting on day of arrival
- Birthday cake, if you celebrate your birthday on board

THE A-ROSA CLUB BENEFITS PER LEVEL (AS OF 01.02.2022)

In addition to the standard services, each customer club member is entitled to exclusive benefits based on their club level. The club level is determined by the number of already completed sailings with A-ROSA. For further details please refer to the A-ROSA Club terms and conditions.

BENEFITS ON ALL RIVERS	BLACK	SILVER	GOLD	DIAMOND
Your advantages	3-4 sailings	5-9 sailings	10 or more	20 or more
Standard benefits	•	•	•	•
Mini group discount: Travelling with friends***	8%	10%	12%	12%
Ship tour included		•	•	•
Early Booking Discount***		EB limited* (extended)	EB unlimited** (year-round)	EB unlimited** (year-round)
Welcome champagne included (subject to availability)			•	•
1x laundry bag washing and ironing included			•	•
Farewell gift in the cabin			•	•
Lunch box for departure included (except ALVA)			•	•

BENEFITS ON DANUBE/RHINE/RHÔNE/SEINE

Discount on SPA-ROSA treatments	20%	50%	50%	50%
Wine & Dine resp. SENA barbecue menu (from 5 nights)	25%	50%	Included	Included
Discounts on A-ROSA Shop articles	10%	20%	30%	30%
Parking Rhine/Danube included (subject to availability)***		•	•	•

BENEFITS ON THE DOURO

Excursions		Excursion to Lamego: 50% discount	Excursion to Lamego or Castelo Rodrigo free of charge	Excursion to Lamego or Castelo Rodrigo free of charge
------------	--	-----------------------------------	---	---

ADDITIONAL BENEFITS for the DIAMOND CLUB

Complimentary cabin upgrade for one cruise per year. (depending on availability, suites excluded, upgrade only possible before departure)	•
One-time on-board credit of € 50 per year and member	•
A-ROSA Signature gift for admission to the DIAMOND CLUB	•
Exclusive bathroom articles on board	•
Diamond newsletter with attractive travel offers	•
Included excursion per cruise from the category "Exploration Tours" (at your choice, subject to availability)	•

*Early Booking Discount Limited: The booking deadline for the Early Booking Discount is extended until April 30th (departures March to September) or October 31st (October to December). Limited availability. In general, it is possible to combine this offer with further discounts. Please refer to the relevant offer announcement.

**Early Booking Discount Unlimited: The Early Booking Discount applies to any booking made regardless of the booking date. Limited availability. In general, it is possible to combine this offer with further discounts. Please refer to the relevant offer announcement.

***Premium rate: These club benefits are applicable when booking the rate "Premium all inclusive". The mini group discount is valid from 6 full paying passengers.