

A-ROSA Customer Club

The A-ROSA Customer Club is divided into four different levels which are **black, silver, gold** and **diamond**. This way new members, repeat travellers and frequent customers can receive customised benefits based on their experience. Frequent travel with A-ROSA is truly rewarding!

The standard benefits for A-ROSA customer club members at a glance:

- Collect & redeem points
- For two or more "Premium all inclusive" bookings per year, we will grant you a discount of 10% on the lower priced cruise (not to be combined with other discounts)***
- Invitation to special and exclusive events, e.g. cruises for club members
- 10 % discount on the TEFRA luggage service on the Danube and Rhine (booking-related)***
- Waiting list priority
- Club hotline and personal contact
- A-ROSA Club newsletter

- Dedicated club area on the Internet at www.a-rosa.de/club
- Advantages offered by A-ROSA cooperation partners
- Participation in club raffles and lotteries
- Exclusive A-ROSA Club Card

A ROSA club benefits on board

- Cabin greeting on day of arrival
- A small gift if you are on board with us on your birthday

The A-ROSA club benefits per level

(valid from March 2026)

Your advantages on all rivers	BLACK 2-4 cruises	SILVER 5-9 cruises	GOLD 10 or more	DIAMOND 20 or more
Standard benefits	•	•	•	•
Mini group discount: Travelling with friends***	8%	10%	12%	12%
Ship tour on the A-ROSA SENA included (from 5 nights)		•	•	•
Early Booking Discount***		EB limited* (extended)	EB unlimited** (year-round)	EB unlimited** (year-round)
Welcome champagne included (subject to availability)			•	•
1x laundry bag washing and ironing included (except A-ROSA ALEA and A-ROSA CLEA)		•	•	•
Farewell gift in the cabin			•	•
Complimentary cabin upgrade for one cruise per year. (subject to availability, suites excluded, upgrade only possible before departure)				•
One-time on-board credit of € 50 per year and member (except A-ROSA ALVA, A-ROSA ALEA and A-ROSA CLEA)				•
One TEFRA luggage service on the Rhine or Danube per year (please specify when booking, within Germany, 1 suitcase per person)				•
A-ROSA Signature gift for admission to the DIAMOND CLUB				•
Exclusive bathroom articles on board				•
Diamond members receive the best available travel rate at the booked conditions.				•
Free excursion per cruise from the "Discovery tours" category. On the Douro, optional excursion to Lamego or Castelo Rodrigo. (at your choice, subject to availability)				•

Benefits on Danube/Rhine/Rhône/Seine

Discount on SPA-ROSA (except A-ROSA ALEA and A-ROSA CLEA)	10%	20%	30%	50%
Wine & Dine – Meet the Officers Edition resp. SENA barbecue menu (from 5 nights; except A-ROSA ALEA and A-ROSA CLEA)	20%	30%	50%	Included
Discounts on A-ROSA Shop articles (except A-ROSA ALEA and A-ROSA CLEA)	10%	20%	30%	30%
Discount on the exclusive A-ROSA Edition: jewellery set from 'Coeur de Lion' in the shop (except A-ROSA ALEA and A-ROSA CLEA)	30%	30%	30%	30%
Parking in Cologne/Passau included in cooperation with GLOBUS Parkservice (subject to availability) ***		•	•	•

Benefits on Douro

Excursions		Excursion to Lamego: 50% discount	Excursion to Lamego or Castelo Rodrigo free of charge	Excursion to Castelo Rodrigo free of charge
------------	--	--------------------------------------	--	--

*Early Booking Discount Limited: The booking deadline for the Early Booking Discount is extended until April 30th (departures March to September) or October 31st (October to December). Limited availability. In general, it is possible to combine this offer with further discounts. Please refer to the relevant offer announcement.

**Early Booking Discount Unlimited: The Early Booking Discount applies to any booking made regardless of the booking date. Limited availability. In general, it is possible to combine this offer with further discounts. Please refer to the relevant offer announcement.

***Premium rate: These club benefits are applicable when booking the rate "Premium all inclusive". The mini group discount is valid from 6 full paying passengers.