

A-ROSA Customer Club

The A-ROSA Customer Club is divided into four different levels which are **black**, **silver**, **gold** and **diamond**. This way new members, repeat travellers and frequent customers can receive customised benefits based on their experience. Frequent travel with A-ROSA is truly rewarding!

THE STANDARD BENEFITS FOR A-ROSA CUSTOMER CLUB MEMBERS

AT A GLANCE

- 10 % discount on the TEfra luggage service on the Danube and Rhine***
- For two or more "Premium all inclusive" bookings per year, we will grant you a discount of 10% on the lower priced cruise (not to be combined with other discounts)***
- Invitation to special and exclusive events, e.g. cruises for club members
- Waiting list priority
- Club hotline and personal contact
- Special offers for club members on selected cruises

- Advantages offered by A-ROSA cooperation partners
- Participation in club raffles and lotteries
- Exclusive A-ROSA Club Card

A ROSA CLUB BENEFITS ON BOARD

- Free Wi-Fi (except in France and on A-ROSA AQUA, SENA and FLORA, subject to availability, personal privilege)
- Exclusive welcome reception with Hotel Manager (from 5 nights)
- Cabin greeting on day of arrival
- Birthday cake, if you celebrate your birthday on board

THE A-ROSA CLUB BENEFITS PER LEVEL (AS OF 01.03.2024)

BENEFITS ON ALL RIVERS	BLACK	SILVER	GOLD	DIAMOND
Your advantages	3-4 sailings	5-9 sailings	10 or more	20 or more
Standard benefits	•	•	•	•
Mini group discount: Travelling with friends***	8%	10%	12%	12%
Ship tour included	•	•	•	•
Early Booking Discount***		EB limited* (extended)	EB unlimited** (year-round)	EB unlimited** (year-round)
Welcome champagne included (subject to availability)			•	•
1x laundry bag washing and ironing included (except A-ROSA ALEA and A-ROSA CLEA)			•	•
Farewell gift in the cabin			•	•
Lunch box for departure included (except A-ROSA ALVA, A-ROSA ALEA and A-ROSA CLEA)			•	•
BENEFITS ON DANUBE/RHINE/RHÔNE/SEINE				
Discount on SPA-ROSA treatments (except A-ROSA ALEA and A-ROSA CLEA)	20%	50%	50%	50%
Wine & Dine resp. SENA barbecue menu (from 5 nights; except A-ROSA ALEA and A-ROSA CLEA)	25%	50%	Included	Included
Discounts on A-ROSA Shop articles (except A-ROSA ALEA and A-ROSA CLEA)	10%	20%	30%	30%
Discount on the exclusive A-ROSA Edition: jewellery set from 'Coeur de Lion' in the shop (except A-ROSA ALEA and A-ROSA CLEA)	30%	30%	30%	30%
Parking Cologne/Passau included (subject to availability)***		•	•	•

BENEFITS ON THE DOURO

Excursions		Excursion to Lamego: 50% discount	Excursion to Lamego or Castelo Rodrigo free of charge	Excursion to Lamego or Castelo Rodrigo free of charge
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ADDITIONAL BENEFITS for the DIAMOND CLUB

Complimentary cabin upgrade for one cruise per year. (subject to availability, suites excluded, upgrade only possible before departure)	•
One-time on-board credit of € 50 per year and member (except A-ROSA ALVA, A-ROSA ALEA and A-ROSA CLEA)	•
A-ROSA Signature gift for admission to the DIAMOND CLUB	•
Exclusive bathroom articles on board	•
Diamond newsletter with attractive travel offers	•
Free excursion per cruise from the "Discovery tours" category. On the Douro, optional excursion to Lamego or Castelo Rodrigo. (at your choice, subject to availability)	•
Diamond members receive the best available travel rate at the booked conditions.	•

*Early Booking Discount Limited: The booking deadline for the Early Booking Discount is extended until April 30th (departures March to September) or October 31st (October to December). Limited availability. In general, it is possible to combine this offer with further discounts. Please refer to the relevant offer announcement.

**Early Booking Discount Unlimited: The Early Booking Discount applies to any booking made regardless of the booking date. Limited availability. In general, it is possible to combine this offer with further discounts. Please refer to the relevant offer announcement.

***Premium rate: These club benefits are applicable when booking the rate "Premium all inclusive". The mini group discount is valid from 6 full paying passengers.