

Seine – Danube – Rhine/Main/Moselle – Rhône/Saône – Douro

Premium
all
inclusive

CITY & NATURE CRUISES 2019

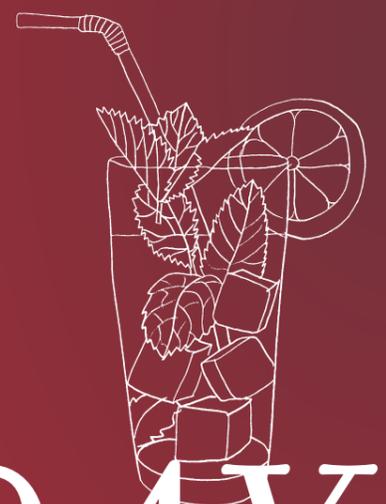
aROSA 

arosa-cruises.com



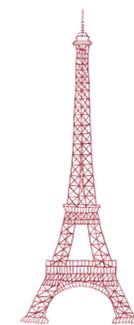
SET FOR AMAZING

SAIL AN HOLIDAY!



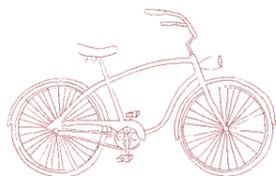
A city break sounds good. But a succession of cities sounds even better. And this is exactly what you can look forward to when you get on board an A-ROSA ship. The best crêpes in the city? Shopping streets that will set your heart racing? Or how about that quirky museum you've heard so much about? Everything is practically at the doorstep of your hotel room. Our berths in the major cities of Europe are mostly in the very centre of the city. So, arrive in the city, grab your handbag or backpack, and get going! Take photos, make memories, experience the city! Alone or on guided tours. By foot or on an A-ROSA bicycle. Your holiday, your decision. And as your premium hotel moves from city to city, you have everything you would expect from a premium hotel on deck – views of the spectacular landscape, delicious drinks, minigolf, a spa and a whole lot of sunshine. Whether you're in your spacious cabin, at the pool or in the restaurant. Simply drift along and enjoy your dream holiday, which has just become a reality.

THE KIND OF HOLIDAY I COULD NEVER HAVE IMAGINED.



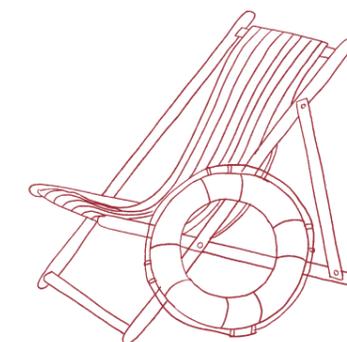
DISCOVER.

The cities, the people, the countryside! Let the most beautiful regions in Europe draw you in. We promise: you'll fall in love more than once.



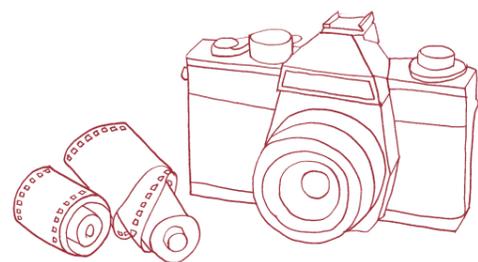
KEEP FIT.

Recharging your batteries has a lot to do with being active, which is why our routes offer plenty of chances to get back in full swing: fitness on board, cycling tours ashore or whatever does you good.



RELAX.

Everyone has a different way of relaxation: in their cabin, in the sauna, on the sun deck, reading, walking or admiring the views. What can you do, except trying it all!



ENJOY CULTURE.

On your own or with a knowledgeable guide – immerse yourself in the wonderful works of art to be seen at the stops along your route.



INDULGE IN GOOD FOOD AND DRINKS.

We love good food and drinks that spoil the palate – especially when we can enjoy both with friendly people. Like you, for instance.



A-ROSA

JUST THE RIGHT THING FOR ...



FAMILY TRIPS.

Families are welcome on all our cruises! Many of our ships also offer added value, like the Kids Club, where all children can participate in age-appropriate programmes full of action and excitement in small groups while their parents enjoy some time for themselves. All family cruises are marked with "(F)".

HOLIDAYS WITH FRIENDS.

Looking for time to see, enjoy and catch up with each other? Our cruises are the perfect choice for groups, too, because you always have the choice between spending time together or alone. We take care of everything else.

TRAVELLERS ON THEIR OWN.

If you are travelling alone, there is a world of opportunity for you on A-ROSA cruises. Would you like to explore the city on your own? We'll be happy to equip you with everything you need. Or perhaps you'd prefer to join a group? No problem – the friendly atmosphere on board means you'll feel at ease right from the start. What's also lovely is that many of our cruise dates only apply a minor surcharge for single cabins.

SEASONED CRUISE-TAKERS.

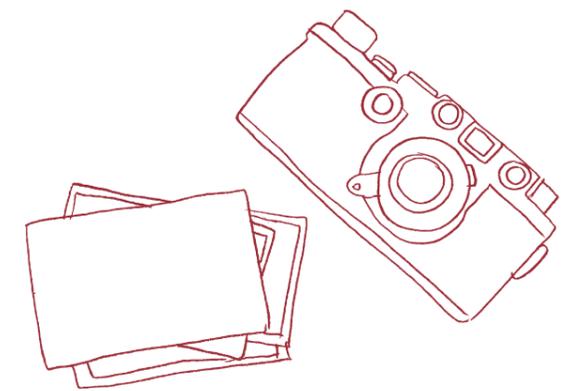
Do you like ocean cruises? Then there's a strong likelihood you'll feel right at home on the river, too. The comfort is the same, while the atmosphere is terrifically private. In addition, our fleet not only brings you to the coast, but up the river and directly to the heart of Europe's most exciting cities. Short distances are guaranteed! And on the way there: breathtakingly cinematic scenery.

FIRST-TIMERS & GETAWAY-ERS.

Wondering what a river cruise is all about? Our short trips are the perfect way to test the river cruise waters – the ideal chance to get to know this type of travel.

SPONTANEOUS, SMART SAVERS.

Those who like to travel spontaneously or need to watch their holiday budget will be pleased by our A-ROSA Basic rates. On certain travel dates, we offer these rates at short notice and for a limited number of guests.



CITY LOVERS.

Those who travel with A-ROSA have the most beautiful cities in Europe at their feet. Would you like to wind your way through the canals of Amsterdam, taste authentic Hungarian goulash in Budapest or smile back at the Mona Lisa in Paris? We bring you there ... along the most relaxing route you could ever imagine.

NATURE LOVERS.

Our routes amaze everyone with their entirely unique view of nature. The Rhône, for example, glides past UNESCO World Heritage sites like Arles and Avignon as well as world-famous wine-growing regions, olive orchards and the wild and romantic Camargue on its way to the coast. On the Rhine, fans of tulip blossoms will be happy cruising through tulip fields of Holland which burst into an array of brilliant colours between mid-April and early May. That's what makes A-ROSA the perfect choice for all those who can't get enough of beautiful landscapes.

ART AND CULTURE LOVERS.

Rivers have always been a place where culture is created. After all, the first cities sprang up along their banks – places for ideas, exchange and inspiration. Whether you prefer painting, music or theatre, antique, classic or modern, you can dedicate a cruise with A-ROSA entirely to your favourite art form.

HOLIDAY SEASON FANS.

Things often only get really festive at the last moment at the end of the year. Why not get in the holiday mood a little earlier in 2019 and make things more relaxed? How about a cup of mulled wine on the Christmassy Champs-Élysées in Paris? Or an exciting shopping trip on the indulgent streets of Vienna? Or treat yourself to an unforgettable Christmas or New Year's Eve on the water in Europe's most beautiful cities? The festive period has never been so simple.



LIFE'S A PICNIC ON BOARD. BUT WE PROVIDE THE SUPPLIES.

Water droplets roll down your cocktail glass and splash in tiny puddles on the deck. Ice cubes rattle in your glass, before melting and mixing together with the pineapple juice and coconut milk. Just what you need when it's 27 degrees. Next, the sound of your straw sucking at air. 'Same again?' the waiter asks.

Of course, the same again! Or will you try everything on the drinks menu? After all, it's a holiday to relish. The best choice is to go for the A-ROSA Premium all inclusive rate. This includes a whole host of benefits and services that will make your river holiday even more perfect. And if there's something else you need, we'll work it out. How does that sound?

PREMIUM ALL INCLUSIVE.



- ✓ FullBoardPlus: ample breakfast, lunch and dinner buffets, along with embarkation snack and tea and coffee time. Many cruises feature seasonal extras.
- ✓ High-quality drinks throughout the day.
- ✓ 15% discount on spa treatments.
- ✓ Children 15 and under travel free of charge.* For groups of two adults and two children, for example, the second cabin is for free.
- ✓ Bathrobe, toiletries and mineral water in the cabin.
- ✓ Transfer train station/airport – ship – train station/airport (when booking through A-ROSA).
- ✓ A-ROSA Travel Cancellation Insurance (for bookings made by 30 Nov 2018).
- ✓ (Super) Early Booking Discount.

You'll find a complete list of our services on page 38.

*At least one parent or adult with parental consent in the cabin, only valid with the Premium all inclusive rate and for the cruise portion of the journey. Except Douro: 25% discount for children.

**TRAVEL
CANCELLATION
INSURANCE
INCLUDED**

for Premium all inclusive
bookings made by
30 Nov 2018.

HERE'S TO AN *INDULGENT HOLIDAY!*

Good food is part and parcel of a great holiday. We therefore serve everything your heart could desire in our ever-changing gourmet buffets on all of our routes. Our chefs often acquire the fresh ingredients directly from small merchants along the route and prepare them before your eyes in live cooking demonstrations. We are also happy to cater for allergies. And if there's an occasion to celebrate, our pastry chef will certainly have a sweet surprise in store for you. Your holiday is sure to have lots of culinary highlights.

PREMIUM ALL INCLUSIVE

Whether it's breakfast, lunch, dinner or snacks, everybody is happy on our A-ROSA ships. Add the right wine to this, and you will have everything you need in the Premium all inclusive rate.

A-ROSA DINING

For those who prefer a more exclusive setting, we offer our A-ROSA Dining, an optional multi-course menu in a separate area of our restaurant (subject to surcharge).

- Themed four-course menus
- Optional dinner on trips from five nights
- Offered on multiple evenings
- Menu varies depending on location, seasonal ingredients and circumstances on board

A-ROSA DINING EXCLUSIVE

We also offer additional high-quality dining menus (subject to surcharge), incl. wine recommendations, such as:

- Wine & Dine five-course menu
- Surf & Turf four-course menu
- Prüm's Winemaker's Dinner – five-course menu coordinated and accompanied by local winemakers



OUR WINE LIST

We offer local wines on each of our routes, as well as international favourites, such as Drappier Champagne.

WHEREVER OUR SHIPS GO, YOUR DESTINATION IS AN OASIS OF RELAXATION.

As soon as you set foot on one of our ships and are greeted by our crew, you will feel how your trip with A-ROSA is going to be: the small waves beneath the ship will relax your body and mind. And as soon as you lay eyes on your spacious cabin, you will feel in the holiday mood. Now it's all about you. Take a look around and discover the luxurious atmosphere on your floating premium hotel. Or visit the SPA-ROSA for some indulgence – with a massage, in the sauna or with one of our beauty and wellness treatments – and leave the stress of the outside world behind you. After a dip in the pool, the sun deck invites you to relax with views that have to be seen to be believed. Relax on the sun lounger with a cool drink, and start looking forward to your first excursion, dinner and a wonderful holiday ahead.



THE FLEET.

SPACIOUSNESS.

- Spaciously designed premium ships
- Large, comfortable cabins
- Expansive sun deck and SPA-ROSA
- Wide range of services included in the A-ROSA Premium all inclusive rate

QUALITY.

- Modern, standardised fleet
- Trailblazer in terms of facilities, technical equipment and safety
- Equipment made from high-quality materials
- Certified quality management according to DIN EN ISO 9001:2008

RECREATION.

- Relaxed atmosphere and ample sun loungers and sunshades on sun deck
- Heated pool or whirlpool
- Shuffleboard, putting green and giant chessboard



SPA-ROSA.

- Spacious spa area
- Top-class wellness services with BABOR and La mer products
- Wide range of beauty and body treatments
- Professionally trained staff
- Panorama sauna and steam sauna/organic sauna on the A-ROSA DONNA/STELLA/DOURO
- Panorama sanarium on the A-ROSA AQUA/FLORA/SILVA/VIVA and additional whirlpool with views outdoors on the A-ROSA AQUA/VIVA
- Comfortable relaxation rooms and vitalising showers

OUR WELLNESS PACKAGES

(Duration 50-150 minutes)

- Active relaxation
- Only the best
- The power of the sea
 - Slow down

All packages can also be booked in advance and only with the Premium all inclusive rate.



COMFORTABLE CABINS

- Spacious, air-conditioned cabins, most with Juliette balconies, on the Douro with drop-down panorama windows
- Elegant design and first-class materials ensure an atmosphere of well-being

NEXT DESTINATION: *YOUR CABIN.*

Here, you can watch the world roll by from your bed. Let the beautiful landscape, gentle waves and the twittering of birds relax you. One thing will strike you: your floating premium hotel glides to the next highlight almost silently. Our cabins are generously sized as standard and come with either a Juliette balcony or panorama window. Modern details and premium materials ensure a feel-good atmosphere. Travelling in your hotel also

offers another practical benefit: you only need to pack your suitcase once. After that, it remains on board, while you disembark and explore the city.



THE CABINS.

- Spacious cabins – 12 m² to 16.5 m²
- Standard amenities: adjustable air conditioning, TV, phone, hair dryer, safe
- Wi-Fi on all A-ROSA ships (free of charge in the Premium all inclusive rate)
- Category S (Rhine, Seine and Rhône) and Cat. A (Danube) with extra bed
- Category B with panorama window on the Danube
- Category C and D with Juliette balcony (on the Danube Category C only)
- Category C and D (Douro) with drop-down panorama window

You'll find an overview of all cabins on page 44/45.

THE COMPLETE *LUXURY PROGRAMME.*

Looking for even greater luxury? Then our suites are just what you need. In suites ranging from 21 m² to 29 m² in size, you can enjoy everything A-ROSA has to offer. How about a personal champagne reception? Check! Room service from 7 a.m. to 10 p.m.? Of course. Fresh fruit and flowers every day? Naturally. And if you feel like it, help yourself to the free minibar.



CITIES VISITED. WORLDS DISCOVERED.

When you go ashore from an A-ROSA ship, you are usually right in the centre of the city from the very first step. And from there, it's up to you how you get around – depending on whether you're looking for exercise, culture, adventure or indulgence on your trip. Perhaps you want to explore the city on your own, with a personal guide or as part of a group – by foot, tram, bicycle or bus. In order to provide you with a better overview of the various offers, we have divided our excursions into four categories. On our international ships, your international host will ensure that you find the perfect tour for your individual needs. We look forward to going ashore with you!

OUR INTERNATIONAL SHIPS:

Danube: A-ROSA DONNA/SILVA
Rhine: A-ROSA AQUA/
FLORA/SILVA
Rhône: A-ROSA STELLA
Seine: A-ROSA VIVA



BIKE TOURS

Guided bike tours for an energetic way to explore the city.



DISCOVERY TOURS

City tours, city walks or sightseeing tours. A must for all culture lovers.



ADVENTURE TOURS

Themed tours or excursions with unusual forms of transportation.



GOURMET TOURS

Sample regional products and specialities directly from the manufacturers.

You'll find a list of all excursions offered during your cruise in your travel documents or in our download section on our website.

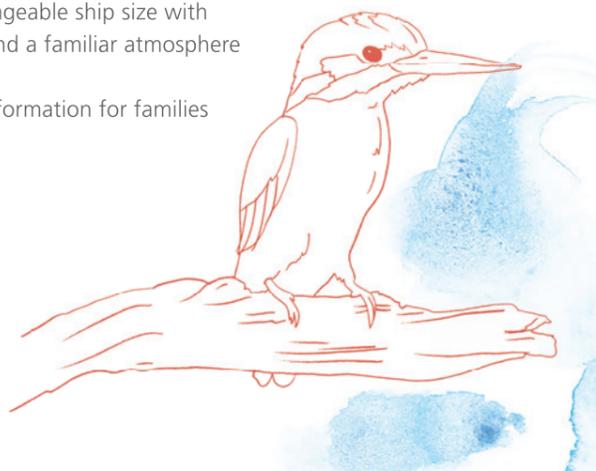
Excursions can be booked directly on board. Please note that most excursions can only take place if the minimum number of participants of 20 is reached.

THE FIRST HOLIDAY WITH EVERYONE ON BOARD.

Families are always on the go. So, it's not easy to get everyone together and simply spend time in one another's company. Playing, telling stories, listening, laughing, hugging and enjoying delicious food are the glue that binds families together. We believe that our A-ROSA ships are the perfect place to spend time like this. Here, everybody is in one place, but each person also has their own space. Everything is familiar, yet it is a great family adventure. And, best of all, nobody needs to spend all their time making travel plans, as we have taken care of everything. This means you have more time to marvel at your surroundings, and this is best done together.

FAMILIES- BENEFITS AT A GLANCE:

- Central berths in cities and special family excursions, e.g. visit to Comic Worlds in Antwerp
- The perfect offer for every generation: Kids Club, wellness areas, city hopping
- Nobody can get lost: manageable ship size with maximum of 240 guests and a familiar atmosphere
- Port guides with special information for families



FAMILY CABIN? EXPLORERS- HEADQUARTERS!



Children
15 and under
travel free*

Family means adventures every day. Particularly when everybody travels together to explore new exciting places. One such place is the family cabin. This has a generously sized double bed and two high-quality single beds. The perfect place to make your own little retreat or plan your next excursion.

SPECIAL CABINS FOR FAMILIES.

Rhine and Rhône Category S:
2-bed outside cabin with extra bed

Danube Category A:
2-bed outside cabin with extra bed

Rhine and Danube Category E and F:
2-bed Junior and Balcony Suite with extra bed (A-ROSA FLORA/A-ROSA SILVA)

Seine and Rhine Category A, C and D:
Each category has two cabins with connecting doors (A-ROSA AQUA/A-ROSA FLORA/A-ROSA SILVA/A-ROSA VIVA)

Rhine Category G:
Family cabin with sofa bed and a top bunk bed (A-ROSA FLORA)

Please order baby bed upon booking.



2 adults + 2 kids
=
2nd cabin
for free!*

A-ROSA KIDS CLUB

For children, A-ROSA ships are like a giant playground. Ship voyages are adventures, and adventures are particularly good when your children are as well-looked-after as with A-ROSA. This is not done by just anyone at A-ROSA, but by experienced children's entertainers. Parents can relax with a clear conscience while their kids experience all manner of adventures, such as:

- Ship treasure hunts
- Pirate day
- Shows for kids and teenagers
- Face-painting
- Sport and fun or simply fun party games

EASTER & SUMMER:
(12–28 APR 2019
& 05 JUL–01 SEP 2019)
Rhine – A-ROSA FLORA
Seine – A-ROSA VIVA

AUTUMN:
(04–20 OCT 2019)
Rhine – A-ROSA SILVA |
A-ROSA FLORA
Seine – A-ROSA VIVA

CHRISTMAS & NEW YEAR'S:
(22 DEC 2019–02 JAN 2020)
Rhine – A-ROSA AQUA |
A-ROSA FLORA
Seine – A-ROSA VIVA

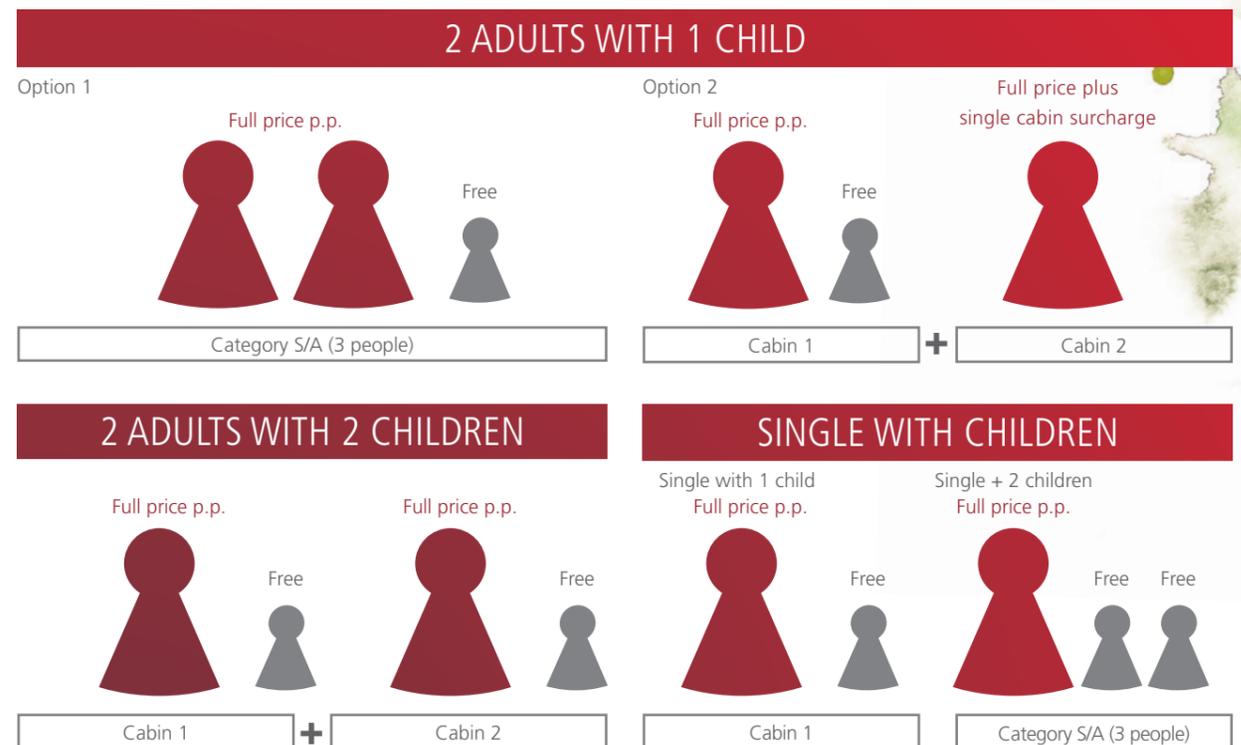
AGE GROUPS:
Children and young people
aged 4 to 15

ACTIVITY TIMES:
8.00 am–12.30 pm
2.00 pm–6.30 pm
7.30 pm–9.00 pm



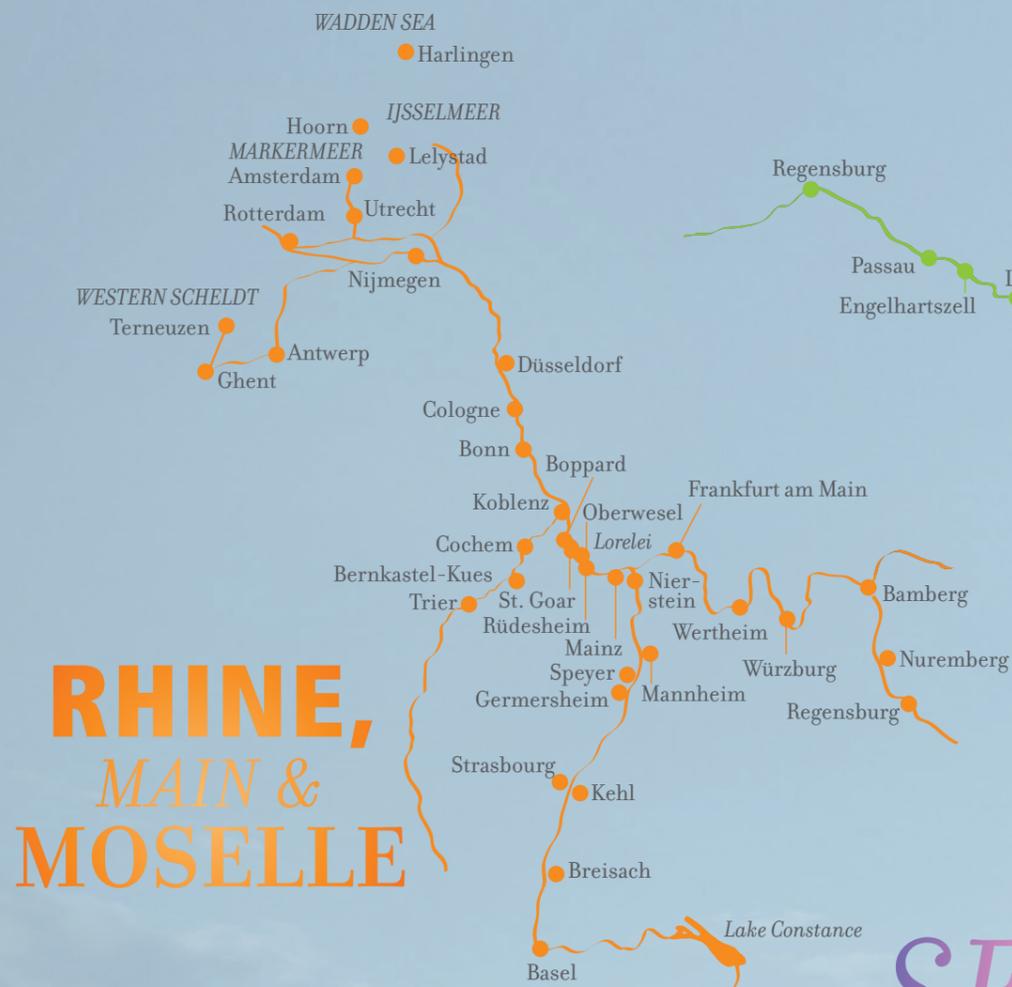
*at least one parent or adult with parental consent in the cabin, only valid with the Premium all inclusive rate and for the cruise portion of the journey. Except Douro cruises: 25% discount for children.

BOOKING VARIATIONS (excluding Douro).



*A-ROSA DOURO: 25% discount for children on Douro cruises.

FAR AWAY CAN BE SO CLOSE.



RHÔNE/ SAÔNE



SEINE



DANUBE



DOURO



OUR RIVERS — YOUR HOLIDAY COMPANIONS.

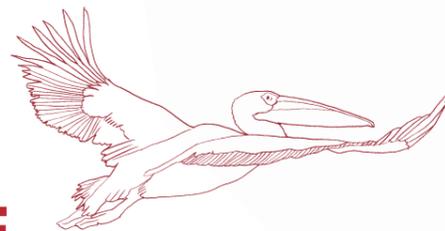


RHINE, MAIN & MOSELLE

If you just look at its source, the Rhine is Swiss – with German hillsides along for the ride. That's why it visits three other countries and their major cities on its way to the North Sea. And it brings along plenty of wine from the best locations. The matching dishes are provided by the regions themselves: cheese from Basel, tarte flambée from Strasbourg, the "Debbekooche" potato dish from Koblenz and "Flönz" blood sausage from Cologne. Plus any number of good things from the Main and the Moselle. As the sea slowly comes into view, we see the busy side of the Rhine. Effervescent Amsterdam injects more multicultural esprit into the Rhine delta than the ancient Romans ever managed. And Rotterdam surpasses itself on a daily basis thanks to its lively artistic scene and of course the harbour workers in Europe's largest seaport. And you? Which story would you like Father Rhine to tell you?

Experience the Northern Rhine, 7 nights – page 28
Experience the Southern Rhine, 7 nights – page 29

More cruises at: www.arosa-cruises.com/rhine



DANUBE

The "Queen of Rivers" has as many faces as it has bends. Its 2,850 km journey begins as a small rill in the Black Forest. By the time it reaches Bavaria, it's already become the strong current that served as one of the most important trade routes of the early Celts and Romans. It visits Vienna, inspires chefs, composers and royal families and passes the most famous grape varieties in the world as it meanders through the world heritage site of Wachau. The Danube runs through the spectacular scenery of ten nations and passes cities that seem to vie with each other for the most remarkable architecture. Bratislava is followed by Budapest and Belgrade. Finally, it reaches the Iron Gates, the highlight of the Cataract Passage, before the Danube branches out into thousands of channels that run into the Black Sea. Here your cruise begins anew – would you like to join us for part of it?

Danube Classics, 7 nights – page 26
Danube Highlights, 5 nights – page 27

More cruises at: www.arosa-cruises.com/danube



SEINE

The Seine follows a winding path through the history of France – and each epoch is remarkable in its own way. Million-year-old chalk cliffs, the medieval alleyways of Rouen, Monet's water-lily pond in Giverny. In contrast, visitors to Le Havre admire France's most modern seaport. And Paris? A singularly gigantic homage to today! Whether you wonder at Mona Lisa's smile in the Louvre, take a break in the Jardin des Tuileries or shop to your heart's content along the Champs Élysées, the present moment is what counts here.

Seine Experience Normandy, 7 nights – page 32
Rendez-vous on the Seine with Paris, 5 nights – page 33

More cruises at: www.arosa-cruises.com/seine



RHÔNE & SAÔNE

In the Midi, France's Mediterranean south, the attitude of the "Grande Nation" toward life seems to be tangible. Many would say it's due to the special light which shines on remarkable buildings like the Papal Palace in Avignon. Or the scent of the lavender fields that welcomes travellers along the river like a friendly greeting. Others connect it to the traces of history, which are an integral part of the cityscapes, like the amphitheatre of Arles or the narrow medieval alleyways of Lyon. Perhaps it is also the pure pleasures that no French person can do without. You can get a fresh baguette, a good cheese and a glass of Châteauneuf-du-Pape pretty much anywhere here, at any time of day. The lesson in relaxing comes free of charge. When will you immerse yourself in the French way of 'vivre'?

Rhône Route Classique, 7 nights – page 30
Rhône Route Rendez-vous, 5 nights – page 31

More cruises at: www.arosa-cruises.com/rhone

DOURO

The Portuguese owe a lot to the Douro river. The Douro is an important part of Portuguese history. It connects the Alto Douro region, where the luscious grapes grow, to Porto, where the grapes are worked to create delicious port wine. Along its course, it takes in breathtaking nature and Portuguese culture. Passing through villages where Jewish people and Muslims lived together in peace during the Inquisition. And ancient churches. The original sources of bygone monarchies and, of course, the beautiful azulejos. Let's not mention that the Douro rises in Spain.

Experience the Douro, 7 nights – page 34–35

More information at: www.arosa-cruises.com/douro





Danube Classics – 7 Nights

Variety? You can count on it here.

Engelhartszell, Vienna, Esztergom, Budapest, Bratislava, Wachau, Melk, Engelhartzell

It is almost as though past and present cannot agree on which one is in charge. On our route along the Danube between Upper Austria and Central Hungary, this is how it feels at least. Budapest, so magnificent on one side and so askew on the other, reinvented with ruin bars and offices located in former schools and factories. And then there's the Hungarian language. In untamed Bratislava, renaissance meets socialism, while science fiction thrives alongside the baroque. Finally, there's Vienna, rose-coloured and ornate, picture-perfect, where oriental, German and French influences have all played their part. A city to fall in love with, to keep returning to, to learn another side of. And perhaps to nibble on another tasty marzipan-and-apricot Wäschermädel.



DANUBE CLASSICS

DAY	ARR	DEP	CITY
1	–	5.00 pm	Engelhartszell, AT (Passau, DE)
2	1.00 pm	–	Vienna, AT
3	–	6.30 pm	Vienna, AT
4	8.00 am	10.30 am	Esztergom, HU
4	3.00 pm	–	Budapest, HU
5	–	6.00 pm	Budapest, HU
6	11.00 am	6.00 pm	Bratislava, SK
7	–	–	Passage Wachau in the morning, AT
7	12.00 pm	4.00 pm	Melk, AT
8	7.00 am	–	Engelhartszell, AT (Passau, DE)

Example: Cat. S (double occupancy) on 13 Oct 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 999

Price per person, including Super Early Booking Discount of € 100 (limited allotment) when booking by 30 Nov 2018.

A-ROSA DONNA 2019

APRIL: S 7 | 14 | 21 A 28

MAY: A 5 | 12 B 19 | 26

JUNE: B 2 | 16 | 23 | 30

JULY: B 7 | 14 | 21 | 28

AUGUST: B 4 | 11 | 18 | 25

SEPTEMBER: A 22 | 29 B 1 | 8 | 15

OCTOBER: S 6 | 13

S | A | B = season, see pages 40–41



Danube Highlights – 5 Nights

Gentle waves, thrilling history.

Engelhartszell, Vienna, Budapest, Bratislava, Wachau, Engelhartzell

We don't need to ask the Danube all about European history, as it tells the story by itself – through captivating, moving scenes. Vienna and Budapest, the former capitals of the imperial and royal monarchy on the Danube, are literally overflowing with baroque architectural wonders and the finest in art nouveau. Yet amidst all the old splendour, the two cities appear to be younger and more dynamic than ever. Those looking for something a little more on the quirky side will enjoy a visit to the Slovakian capital of Bratislava. Make sure to order Bryndzové halušky there! The national dish of dumplings with soft cheese made from sheep's milk is simple, but really good.

Example: Cat. S (double occupancy) on 30 Oct 2019:

5 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 729

Price per person, including Super Early Booking Discount of € 70 (limited allotment) when booking by 30 Nov 2018.

A-ROSA DONNA 2019

APRIL: S 2

OCTOBER: S 20 | 25 | 30

NOVEMBER: S 4

S = season, see pages 40–41

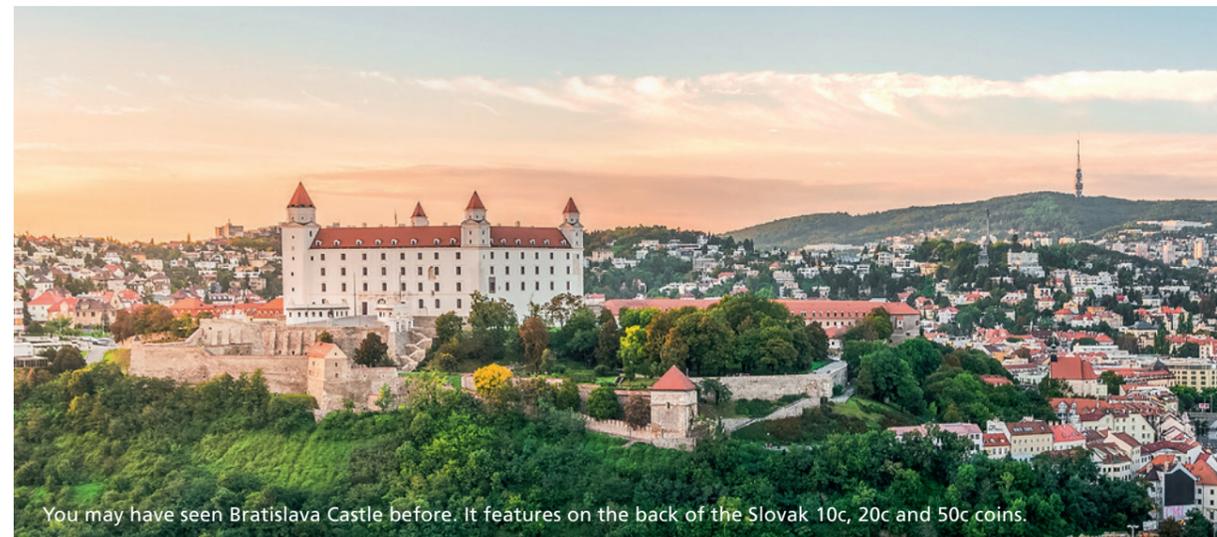
DANUBE HIGHLIGHTS

DAY	ARR	DEP	CITY
1	–	5.00 pm	Engelhartszell, AT (Passau, DE)
2	1.00 pm	7.00 pm	Vienna, AT
3	12.30 pm	8.00 pm	Budapest, HU
4	1.00 pm	6.00 pm	Bratislava, SK
5	8.00 am	8.30 am	Krems*, AT
5	–	–	Passage Wachau, AT
5	12.30 pm	1.00 pm	Melk*, AT
6	7.00 am	–	Engelhartszell, AT (Passau, DE)

*Excursion stop.

HIGHLIGHTS:

- Three countries in one trip: Austria, Hungary and Slovakia
- The UNESCO World Heritage Site of Wachau with vineyards, apricot groves and romantic castles
- Explore the metropolises Vienna, Budapest and Bratislava



You may have seen Bratislava Castle before. It features on the back of the Slovak 10c, 20c and 50c coins.



Experience the Northern Rhine – 7 Nights

Gelderland, Flanders, Holland – we're coming!

Cologne, Markermeer/IJsselmeer, Hoorn, Amsterdam, Rotterdam, Ghent, Antwerp, Nijmegen, Cologne

Antwerp is the only city of diamonds, but Rotterdam, Ghent, Nijmegen and, in particular, Amsterdam are also real gems. Where else do you immediately get the feeling of belonging as a visitor? Where else can you find crazy and wonderful things on every street corner? The jingling of bicycle bells blends with the music from open windows, and the day-tripper from the A-ROSA ship blends in with the locals in the bars and restaurants. And while travelling between the different cities, the wind whistles around your nose, and you are overcome by an unforgettable feeling of freedom. And then there's a treat for your eyes, too, as another old Dutch fishing town appears on the skyline with its ancient stepped gables and colourful cutters.



EXPERIENCE THE NORTHERN RHINE

DAY	ARR	DEP	CITY
1	–	5.00 pm	Cologne, DE
2	–	–	Crossing the Markermeer/IJsselmeer, NL
2	12.00 pm	11.00 pm	Hoorn, NL
3	5.00 am	11.00 pm	Amsterdam, NL
4	8.00 am	2.00 pm	Rotterdam, NL
4	–	–	Afternoon harbour tour of Rotterdam, NL
4	–	–	Passage Dutch Delta in the evening, NL
5	7.00 am	6.30 pm	Ghent, BE
5	–	–	Passage Western Scheldt in the evening, NL
6	3.00 am	6.00 pm	Antwerp, BE
6	–	–	Passing the harbour of Antwerp, BE
7	9.00 am	1.00 pm	Nijmegen, NL
8	6.00 am	–	Cologne, DE

Example: Cat. S (double occupancy) on 23 Oct 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 999

Price per person, including Super Early Booking Discount of € 100 (limited allotment) when booking by 30 Nov 2018.

A-ROSA AQUA, A-ROSA SILVA 2019

MAY: B 18 | 25

JUNE: B 1 | 8 | 22 | 29

JULY: B 6 | 13 | 20 | 27

AUGUST: B 3 | 4 | 11 | 18 | 25

SEPTEMBER: A 21 | 28 B 1 | 7 | 14

OCTOBER: S 5 (F) | 12 (F) | 19 | 23

F = family cruise

S | A | B = season, see pages 40–41



Experience the Southern Rhine – 7 Nights

It's no wonder that the Rhine has so many stories to tell.

Cologne, Mainz, Strasbourg, Basel, Breisach, Lorelei, Koblenz, Cologne

According to maps, there is only one Rhine. In fact, there are hundreds, as everywhere it flows, it shows a different side of itself. Sometimes grim, sometimes charming. Sometimes magical, sometimes powerful. Sometimes bewitching, sometimes clear. No voyage is as diverse as a voyage on the Rhine. Town houses, cathedrals, fortresses and castles? Half-timbered, granite and sandstone buildings? Of course! The Rhine has it all. The Rhine takes in baroque and gothic architecture and looks majestic in photos, but, in fact, its true home lies between wild cliffs and dense forest, between medieval castles and small villages, whose vineyards it has fertilised over the course of its history.

EXPERIENCE THE SOUTHERN RHINE

DAY	ARR	DEP	CITY
1	–	5.00 pm	Cologne, DE
2	11.00 am	4.00 pm	Mainz, DE
3	1.00 pm	–	Kehl, DE (Strasbourg, FR)
4	–	1.00 pm	Kehl, DE (Strasbourg, FR)
5	8.30 am	7.30 pm	Basel, CH
6	7.30 am	1.00 pm	Breisach, DE
7	–	–	Passage Lorelei & UNESCO World Heritage site Rhine Gorge in the afternoon, DE
7	4.00 pm	10.00 pm	Koblenz, DE
8	6.00 am	–	Cologne, DE

Example: Cat. S (double occupancy) on 20 Apr 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,029

Price per person, including Early Booking Discount of € 70 (limited allotment) when booking by 28 Feb 2019.

A-ROSA AQUA, A-ROSA FLORA 2019

APRIL: S 20 A 27

MAY: A 11 B 17 | 24

JUNE: B 28 | 30

JULY: B 5 (F) | 7 | 12 (F) | 14 | 21 | 28

AUGUST: B 2 (F) | 9 (F) | 16 (F) | 23 (F)

SEPTEMBER: A 22 | 29 B 08 | 15

F = family cruise

S | A | B = season, see pages 40–41

HIGHLIGHTS:

- The UNESCO World Heritage site Middle Rhine Valley with the wild Lorelei passage
- The vast cathedral in Strasbourg
- The cultural metropolis of Basel with its new museum foundations Beyeler and Tinguely





Rhône Route Classique – 7 Nights

Peace and quiet on the Rhône.

Lyon, Mâcon, Chalon-sur-Saône, Lyon, Avignon, Arles, Lyon

What have grazing wild horses, people playing boules in marketplaces and ancient ruins along the banks of the Rhône got in common? They are all slow-paced. The most famous grapevines in the world grow in their own time in Burgundy. You can never grow tired of the medieval, baroque, yet modern, mercantile city of Lyon with its labyrinthine alleyways. You may well grow tired from eating though, as this is known as la ville de gueule, or the gourmet city, for a reason. Then it's on to the picturesque Provence, where even your watch will immediately slow down. Here, you will savour the joie de vivre, along with the beautiful colours and natural landscape. And you will notice that, at this time of year, all of your photos will look as though they were taken from a picture book.

RHÔNE ROUTE CLASSIQUE

DAY	ARR	DEP	CITY
1	–	9.00 pm	Lyon
1	–	–	Panorama cruise through Lyon Old Town
2	6.00 am	7.00 pm	Mâcon
3	3.00 am	2.30 pm	Chalon-sur-Saône
3	5.30 pm	6.30 pm	Tournus*
4	3.00 am	2.00 pm	Lyon
5	10.30 am	11.00 am	Châteauneuf-du-Pape*
5	1.00 pm	–	Avignon
6	–	12.00 pm	Avignon
6	3.30 pm	9.00 pm	Arles
7	8.00 am	8.30 am	Viviers*
7	12.30 pm	1.30 pm	La Voulte*
8	6.30 am	–	Lyon

*Excursion stop.

Example: Cat. S (double occupancy) on 12 Oct 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 999

Price per person, including Super Early Booking Discount of € 100 (limited allotment) when booking by 30 Nov 2018.

A-ROSA STELLA 2019

APRIL: S 13 | 20 A 27*

MAY: A 4 | 11 B 18 | 25

JUNE: B 1 | 8 | 15 | 22 | 29

JULY: B 13 | 27

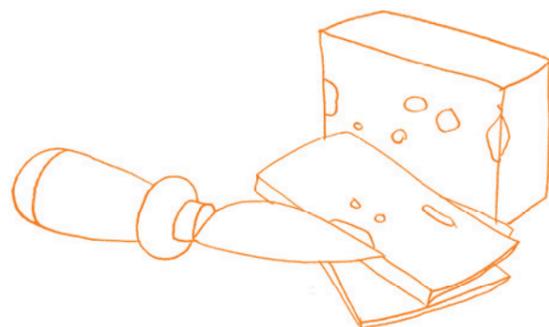
AUGUST: B 10 | 17 | 24 | 31

SEPTEMBER: A 21 | 28 B 7 | 14

OCTOBER: S 5 | 12

* Minor route deviation due to temporary lock closure

S | A | B = season, see pages 40–41



Rhône Route Rendez-vous – 5 Nights

Just you and me and the Rhône.

Lyon, Viviers, Arles, Avignon, Lyon

There is really nothing better than travelling through the south of France together. This is what the Rhône and the Saône thought, too, as they join up in Lyon and embark on honeymoon together towards the Mediterranean. The sun sinks into the river as you savour a glass of Côtes du Rhône. Medieval Viviers is waiting for you. The Ardèche has carved out an important part of the ambience, with its magical grottoes in the lime sandstone up to 300 metres deep. The ancient Roman city of Arles has even more impressive rocks in store, as does the magnificent Avignon, the papal city. Finally, we return to Lyon for a second date with the city and perhaps even an everlasting love.

Example: Cat. S (double occupancy) on 3 Nov 2019:

5 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 729

Price per person, including Super Early Booking Discount of € 70 (limited allotment) when booking by 30 Nov 2018.

A-ROSA STELLA 2019

MARCH: S 24

APRIL: S 3 | 8

OCTOBER: S 19 | 24

NOVEMBER: S 3

S = season, see pages 40–41

RHÔNE ROUTE RENDEZ-VOUS

DAY	ARR	DEP	CITY
1	–	9.00 pm	Lyon
2	1.00 pm	7.00 pm	Viviers
3	3.30 am	2.00 pm	Arles
3	6.00 pm	–	Avignon
4	–	12.00 pm	Avignon
5	9.00 am	9.30 am	Vienne*
5	1.00 pm	–	Lyon
6	Disembarkation	–	Lyon

*Excursion stop.



HIGHLIGHTS:

- The natural region of Camargue with its wild horses, black bulls and flamingos
- Avignon, the papal city, with all its majesty, and Vieux Lyon with its winding alleyways





Seine Experience Normandy – 7 Nights

Fields of flowers. Apple trees. Limestone cliffs. Followed by Paris!

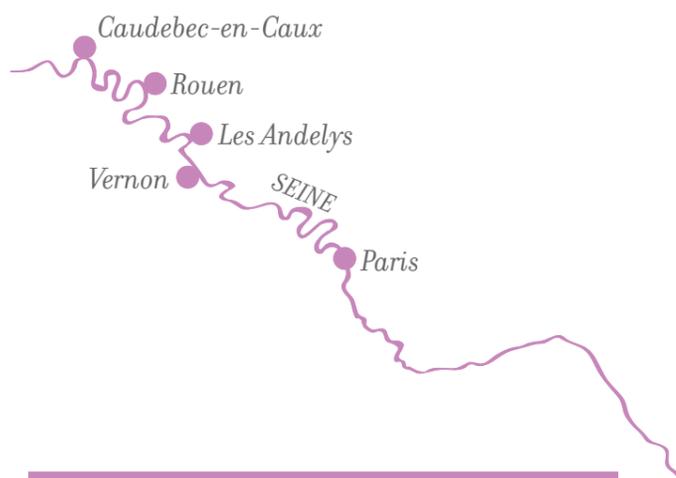
Paris, Les Andelys, Caudebec-en-Caux, Rouen, Vernon, Paris

Market criers, street artists, visitors from all over the world – the many popular alleyways and wide boulevards of Paris can get really bustling. However, the Seine reflects the laissez-faire attitude of the Parisians as it makes its leisurely way towards Normandy. The landscape, which was named after the Norsemen who landed here around 1,200 years ago, is truly captivating. Blooming meadows and dense forest accompany the river on its way towards Rouen, the city in which Joan of Arc was burned at the stake. Many notable events have occurred in Rouen over its 2,000-year history. It is with good reason that Normandy has been the subject of countless works of art.

You will reach for your camera more often than usual here, whether it's to take a snap of Claude Monet's magical garden or the enchanting Château de Bizy, also known as 'Little Versailles'. Wherever you go, there are culinary delights to tempt you. Cheese is a sort of national treasure in France. Try it out and learn why.

SEINE EXPERIENCE NORMANDY

DAY	ARR	DEP	CITY
1	–	8.30 pm	Paris
2	11.00 am	6.00 pm	Les Andelys
3	4.00 am	–	Caudebec-en-Caux
4	–	8.00 am	Caudebec-en-Caux
4	12.00 pm	–	Rouen
5	–	8.00 pm	Rouen
6	4.30 am	2.00 pm	Vernon
7	2.00 am	–	Paris
8	Disembarkation	–	Paris



Example: Cat. S (double occupancy) on 19 Oct 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 999

Price per person, including Super Early Booking Discount of € 100 (limited allotment) when booking by 30 Nov 2018.

A-ROSA VIVA 2019

APRIL:	S 13 (F) A 27
MAY:	A 4 11 B 18 25
JUNE:	B 1 8 15 29
JULY:	B 20 (F) 27 (F)
AUGUST:	B 17 (F) 24 (F) 31
SEPTEMBER:	B 7 14 A 21 28
OCTOBER:	S 5 (F) 12 (F) 19

F = family cruise

S | A | B = season, see pages 40–41

HIGHLIGHTS:

- A stroll through Honfleur with sea air, half-timbered houses and port flair
- Claude Monet's garden in Giverny
- Admire the lights of the Eiffel Tower from the Palais du Trocadéro



Rendez-vous on the Seine with Paris – 5 Nights

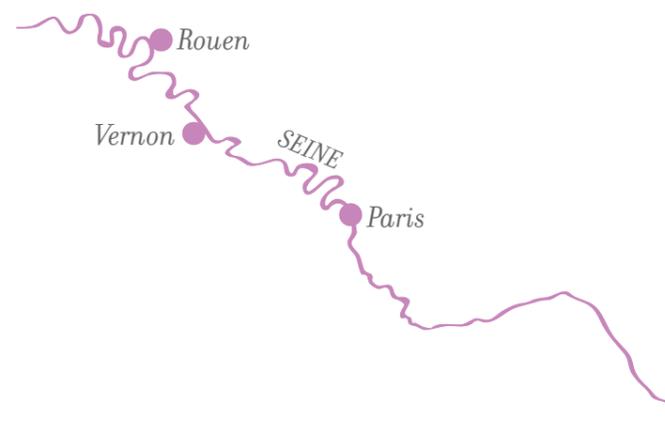
Voilà, Paris.

Paris, Rouen, Vernon, Paris

Paris – the city of love. Or is it the city of fashion? Or indulgence, or art, or joie de vivre? We believe it's all of those things. This city has so much to offer that even Parisians themselves cannot do everything. It is therefore advisable to give it some thought and allow time for sipping coffee, people watching, sampling gourmet foods, strolling around aimlessly and whiling away the hours. The historic city of Rouen lies further north along the Seine. The 19-year-old Joan Arc was burned at the stake in the centre of this city in 1431. However, such bleak thoughts quickly vanish when you see the many striking buildings and museums. The enormous Gothic cathedral and the ancient astronomical clock are located in a beautiful medieval setting. The Seine winds through forest and cliffs here, as though it wanted to delay its passage before it bids farewell to beautiful France and joins the sea. Your A-ROSA ship will take you on towards Vernon, the adopted home of Claude Monet. If you take a stroll through the countryside here or visit Monet's garden in Giverny, which he created and passionately maintained for many years, you will recognise some of the motifs from his paintings. In particular, the most beautiful water lily pond in the world.

RENDEZ-VOUS ON THE SEINE WITH PARIS

DAY	ARR	DEP	CITY
1	–	8.00 pm	Paris
2	3.00 pm	–	Rouen
3	–	11.00 pm	Rouen
4	8.00 am	8.00 pm	Vernon
5	8.00 am	–	Paris
6	Disembarkation	–	Paris



Example: Cat. S (double occupancy) on 19 Mar 2019:

5 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 729

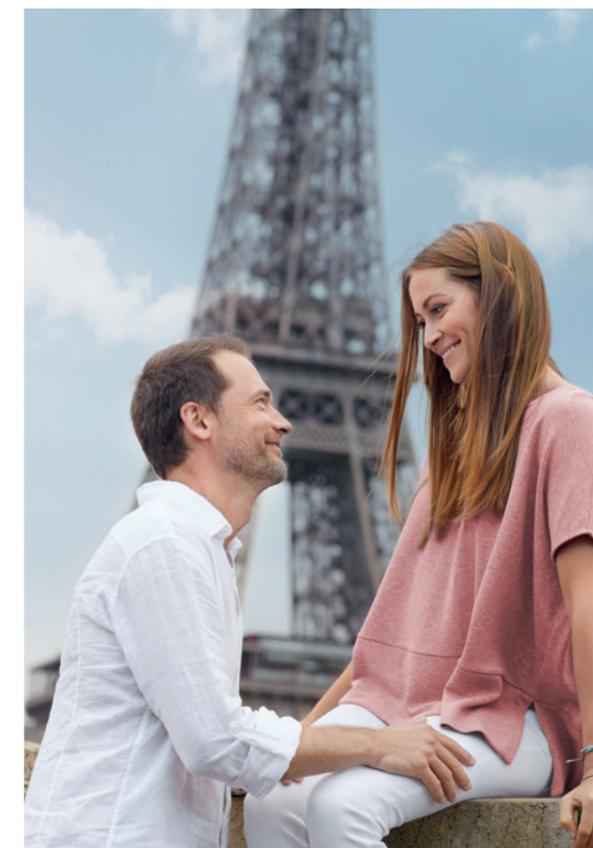
Price per person, including Super Early Booking Discount of € 70 (limited allotment) when booking by 30 Nov 2018.

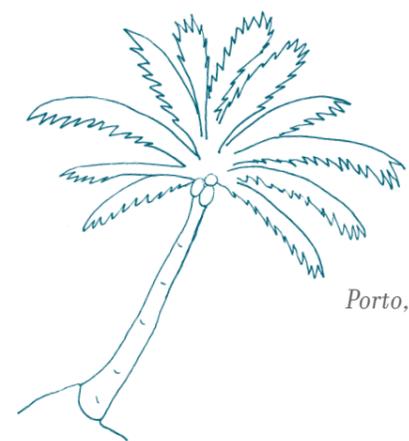
A-ROSA VIVA 2019

MARCH:	S 19 24 29
APRIL:	S 8
JULY:	B 6 (F)
AUGUST:	B 3 (F)
OCTOBER:	S 26 31
NOVEMBER:	S 5 10 15

F = family cruise

S | B = season, see pages 40–41





Experience the Douro – 7 Nights

Where water meets wine.

Porto, Porto Antigo, Pinhão, Barca d'Alva, Vega de Terrón, Régua, Porto

Saúde! This is how they say 'cheers' in Portuguese. You'd best remember that. Along the banks of the Douro is one of the world's best wine-growing regions. So, you will enjoy the Douro valley, a UNESCO World Heritage Site, not only for its beautiful landscape, but also for one or two glasses of good wine. Your journey begins in Porto. Formerly a crusader city, Porto is now regarded as somewhat of a hidden gem among fans of city breaks. You will discover why before the river continues its course into the wine region which is dotted with small towns. You will visit the small town of Porto Antigo with its wine terraces, Pinhão with its cute and eye-catching train station, and later Régua, the capital of port wine. There is much to see along the way, including Roman ruins, the baroque Mateus Palace, the Spanish city of Salamanca and vineyard after vineyard. Saúde Douro!

Example: Cat. S (double occupancy) on 16 Oct 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,349

Price per person, including Super Early Booking Discount of € 100 (limited allotment) when booking by 30 Nov 2018.

A-ROSA DOURO 2019

MAY: A 8 B 15 | 22 | 29

JUNE: B 5 | 12 | 19 | 26

JULY: B 3 | 10 | 17 | 24 | 31

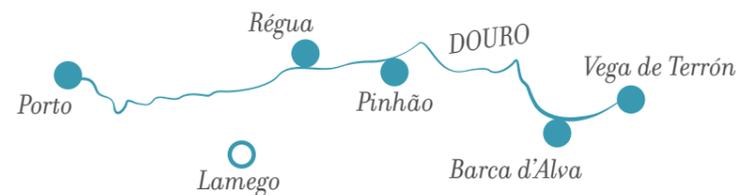
AUGUST: B 7 | 14 | 21 | 28

SEPTEMBER: A 25 B 4 | 11 | 18

OCTOBER: S 16 | 23 | 30 A 2 | 9

NOVEMBER: S 6

S | A | B = season, see pages 40–41



EXPERIENCE THE DOURO

DAY	ARR	DEP	CITY
1	–	–	Porto, (PT)
2	–	2.00 pm	Porto, (PT)
2	7.00 pm	–	Porto Antigo, (PT)
3	–	9.00 am	Porto Antigo, (PT)
3	12.00 pm	2.00 pm	Régua, (PT)
3	5.00 pm	–	Pinhão, (PT)
4	–	7.00 am	Pinhão, (PT)
4	2.00 pm	–	Barca d'Alva, (PT)
5	–	12.00 pm	Barca d'Alva, (PT)
5	12.30 pm	–	Vega de Terrón, (ES)
6	–	7.00 am	Vega de Terrón, (ES)
6	12.30 pm	2.30 pm	Pinhão, (PT)
6	4.30 pm	–	Régua, (PT)
7	–	7.00 am	Régua, (PT)
7	2.00 pm	–	Porto, (PT)
8	–	–	Porto, (PT)



A-ROSA DOURO – SPECIAL SERVICES & AMENITIES.

- Market restaurant: for breakfast and lunch our gourmet buffet awaits, and for dinner you may select your appetizer and dessert from the buffet with the main course served at your table.
- Cabins with panorama window: enjoy the view of the passing scenery from your cabin by simply opening your drop-down panorama window.
- Lift: you have sufficient mobility on board. A lift connects the interior decks one to three.



New from May 2019

CHRISTMAS MARKETS, CHRISTMAS, NEW YEAR'S EVE

Trying to end the year on the right note can be stressful. Christmas lights wait to be hung, presents need to be purchased and New Year's Eve menus planned. How about organising a bit of festivity for yourself this year? For example, enjoying the aroma of roasted almonds and mulled wine at one of Europe's most beautiful Christmas markets? Or pack all your loved ones up and spend the whole of Christmas on board. We'll take care of the festive mood, superior cuisine and fabulous winter fairyland views. And on New Year's Eve, you can look forward to not one but two fireworks on board your A-ROSA ship: the one in the sky and its reflection on the river. After that, it has to be a great year, doesn't it?



Danube Christmas Markets – 4 Nights

Going ashore to a winter wonderland!

Engelhartszell, Vienna, Linz, Engelhartszell

The most beautiful way to arrive in Vienna is by the Danube. Particularly when the riverbanks are covered in frost. When you arrive in Vienna, you will feel the festive mood right away. The high windows in the old buildings are adorned with Christmas lights, while the castles, churches and squares with Christmas markets and ice rinks are like something from a fairytale. The Christkindlmarkt in Linz is also captivating, where the air is filled with the scent of sweet treats and festive sounds, and the tourist train will whisk you away to the wintry Pöstlingberg castle.

DANUBE CHRISTMAS MARKETS

DAY	ARR	DEP	CITY
1	–	5.00 pm	Engelhartszell, AT (Passau, DE)
2	1.00 pm	–	Vienna, AT
3	–	6.30 pm	Vienna, AT
4	2.00 pm	11.00 pm	Linz, AT
5	7.00 am	–	Engelhartszell, AT (Passau, DE)



Example: Cat. S (double occupancy) on 19 Dec 2019:

4 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 449

Price per person, including Super Early Booking Discount of € 50 (limited allotment) when booking by 30 Nov 2018.

A-ROSA DONNA 2019

NOVEMBER: S 25 A 29

DECEMBER: S 15 | 19 A 03 | 07 | 11

S | A = season, see pages 40–41



Rhine Christmas South – 4 Nights

Celebrate where the people know how.

Cologne, Mainz, Strasbourg, Lorelei, Koblenz, Cologne

From your A-ROSA ship to one of the world's most beautiful churches – Strasbourg Cathedral. Visiting a Christmas market in this world-famous cathedral is a truly unforgettable experience. Things are a little more down to earth and cosy in the medieval alleys of Mainz and Koblenz. Half-timbered houses, holiday lights and the scent of baked apples warm the heart, while the local punch will warm your belly and head. Even Lorelei loves it!

Example: Cat. S (double occupancy) on 23 Dec 2019:

4 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 649

Price per person, including Super Early Booking Discount of € 50 (limited allotment) when booking by 30 Nov 2018.

A-ROSA FLORA, SILVA 2019

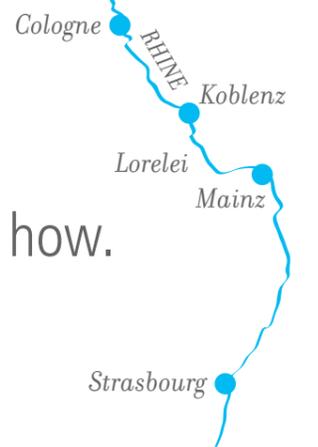
DECEMBER: A 23 (F)

F = family cruise

A = season, see pages 40–41

RHINE CHRISTMAS SOUTH

DAY	ARR	DEP	CITY
Mon, 23 Dec	–	5.00 pm	Cologne, DE
Tue, 24 Dec	11.00 am	2.00 pm	Mainz, DE
Wed, 25 Dec	9.00 am	10.00 pm	Kehl, DE (Strasbourg, FR) Passage Lorelei & UNESCO World Heritage site Middle Rhine Valley
Thu, 26 Dec	–	–	Koblenz, DE
Fri, 27 Dec	6.00 am	–	Cologne, DE



Seine Enchanting New Year's – 7 Nights

Fall in love in the new year.

Paris, Rouen, Caudebec-en-Caux, Vernon, Paris

When the lights of the Eiffel Tower in Paris are glittering in style, the champagne is fizzing in your glass and everybody is in one another's arms, you know that you're celebrating New Year's Eve on one of the most beautiful places in the world. And one of the city's most spectacular parties will take place on your A-ROSA ship. There's lots happening on the Seine on the night of all nights.

Time seems to stand still in Rouen. The cathedral even posed as a model for Claude Monet. And exploring Normandy from Caudebec-en-Caux, passing through Honfleur and Le Havre, is equally picturesque. And then it's back to Paris! Bring 2019 to a close in the city of love and ring in what will hopefully be a very happy new year.

SEINE ENCHANTING NEW YEAR'S

DAY	ARR	DEP	CITY
Thu, 26 Dec	–	7.00 pm	Paris
Fri, 27 Dec	2.00 pm	–	Rouen
Sat, 28 Dec	–	1.00 pm	Rouen
Sat, 28 Dec	5.00 pm	–	Caudebec-en-Caux
Sun, 29 Dec	–	6.00 pm	Caudebec-en-Caux
Mon, 30 Dec	8.00 am	3.00 pm	Vernon
Tue, 31 Dec	1.00 am	–	Paris
Wed, 01 Jan	–	–	Paris
Thu, 02 Jan	Disembarkation	–	Paris

Example: Cat. S (double occupancy) on 26 Dec 2019:

7 NIGHTS, PREMIUM ALL INCLUSIVE FROM € 1,399

Price per person, including Super Early Booking Discount of € 100 (limited allotment) when booking by 30 Nov 2018.

A-ROSA VIVA 2019

DECEMBER: B 26 (F)

F = family cruise

B = season, see pages 40–41



Our top rate: for unlimited enjoyment.

Enjoy your wonderful time in **maximum comfort**, with the **fully carefree rate** from A-ROSA.

INCLUDED SERVICES

- **FullBoardPlus:** ample breakfast, lunch and dinner buffets, along with embarkation snack and tea and coffee time. Many cruises feature seasonal extras like a midnight snack.
- **High-quality drinks included all day:** tea, coffee, and coffee specialities, soft drinks, draught beer, as well as sparkling wine and a selection of wines, cocktails and long drinks. All day, not only during meal times. Certain specialities and beverages bear a surcharge; these include champagne.
- Free use of onboard facilities, such as the sauna & fitness centre
- 15% discount on SPA-ROSA treatments
- Transfers between train station and ship¹
- Toiletries and bathrobe in cabin
- Onboard entertainment and activities, changing daily
- Harbour fees
- Various other services and interests

A-ROSA TRAVEL CANCELLATION INSURANCE

For all "A-ROSA Premium all inclusive" bookings made on or before 30 November 2018, A-ROSA will automatically include cancellation insurance. If you cancel your trip or need to begin your trip at a later date for reasons covered by your cancellation insurance, the cancellation costs under the terms of the contract and the additional costs for delayed commencement of your trip will be reimbursed to you. The excess amount is 20% of the reimbursable damages, or at least € 25 per person. For detailed information about A-ROSA's insurance protection, see www.arosa-cruises.com.

REQUESTED CABIN INCLUDED

Choose exactly which cabin you would like to have. When available, we will reserve your requested cabin by cabin number.

CHILDREN TRAVEL FREE OF CHARGE (except Douro)

Children 15 years and under with at least one parent or adult with parental consent in the cabin travel for free. Only valid for the cruise portion of the journey. Limited allotment. More information and details at www.arosa-cruises.com/kids.

EARLY BOOKING DISCOUNTS

When you book our Premium all inclusive rate before the given deadline, you benefit from our attractive **Super Early Booking Discount of up to € 150 per person (limited allotment)**. See our speedy chart (next page) to see the exact booking deadlines to avail of the discount. All travel dates and the corresponding discounts are listed on www.arosa-cruises.com.

ADDITIONAL WELLNESS PACKAGES

Our attractive additional packages can also be added to your Premium all inclusive rate. More information and details at www.arosa-cruises.com.

COMBI-CRUISES

Many of our cruises can easily be combined as desired. Not only does an entirely individual and extensive cruise experience await you; when you book our Premium all inclusive rate, you'll also enjoy our **A-ROSA Combi-discount of 10% on the first and second cruise of your combi-cruise**. When most other guests are at the end of their trip, you can look forward to the second part of your holiday waiting ahead of you. You simply remain on board.

For more information please contact our A-ROSA Service Center at Tel. +49 381 202 6001 or service@arosa.de.

It's up to you: The rate for flexible (or spontaneous) relaxation.

For certain cruise dates, we offer a limited number of places for our "A-ROSA Basic" rate for a limited time. The "A-ROSA Basic" rate includes the following services:

- Breakfast buffet
- Free use of onboard facilities, such as the sauna and fitness centre
- Onboard entertainment and activities, changing daily
- Harbour fees

BOOKING TERMS & CONDITIONS

The perfect rate for all spontaneous A-ROSA guests who are flexible in their choice of date and route. In addition to the cruise, the rate includes the ample A-ROSA breakfast buffet; we recommend booking our FullBoardPlus to go with it. We select the date, route, ship, cabin category and cabin number for you.

You'll receive the exact travel dates and information about the route, ship and cabin with cruise confirmation within seven days of booking. ("A-ROSA Basic" is only available for selected dates and in a limited number. Suites, A-ROSA cruise specials and the A-ROSA packages are not available under the "A-ROSA Basic" rate.)

It is possible to book the FullBoardPlus with the "A-ROSA Basic" rate. However, this can only be done for the entire cruise and for every-one in a cabin up to seven days before departure. Prices per person and night: FullBoardPlus € 29 or € 14 for children (aged 2 to 15). Children two and under are free of charge. When booking upon embarkation: € 39 per person per night.

Guests who do not book the FullBoardPlus along with the "A-ROSA Basic" rate can sign up on board for the buffets and A-ROSA Dining for a surcharge.

Comparison of services		
	Premium all inclusive	Basic
FullBoardPlus	•	
Breakfast buffet	•	•
High-quality drinks all day	•	
A-ROSA Travel Cancellation Insurance (when booking by 30 Nov 2018)	•	
Transfer train station – ship – train station ¹	•	
Children travel free of charge ²	•	
(Super) and Early Booking Discount (limited allotment)	•	
15% discount on SPA-ROSA treatments	•	
Mineral water in cabin	•	
Free Wi-Fi	•	
Toiletries and bathrobe in cabin	•	
Use of onboard facilities	•	•
Onboard entertainment and activities	•	•

Comparison of booking terms and conditions		
	Premium all inclusive	Basic
Free choice of date, ship and route	•	
Free choice of cabin category and number	•	
Possible option booking (up to 30 days before departure)	•	
10% reduction on combi-cruise bookings (off cruise rate) ³	•	
Mini-group discount of 4% on cruise rate (6 or more paying in full) ³	•	
Option to book balcony and junior suite	•	
Option to book wellness packages (cruises of 7 nights or more)	•	
Children's discount (1 adult per 2-bed cabin)	Children free of charge ²	•
Cancellation fee up to 31 days before departure	25 %	35 %
Booking change fees (up to 30 days prior to departure)	One time free of charge	€ 200

¹ Guests receive an extra voucher, valid for day of embarkation or disembarkation in Cologne and Engelhartzell.

² at least one parent or adult with parental consent in the cabin, only valid with the Premium all inclusive rate and for the cruise portion of the journey. Except Douro: 25 % discount for children.

³ Cannot be combined with other discounts or reductions.



Speedy Chart

¹ Super Early Booking Discount applies to each person paying in full and selected dates. Limited allotment.

² Early Booking Discount applies to each person paying in full. For departures between March and September the Early Booking Discount applies to bookings made by 28 Feb 2019; for departures between October and December to bookings made by 31 Aug 2019. Limited allotment.

³ The single supplement applies to categories A, B, C & D. There is a limited number of single cabins. Single occupancy is not available for cabins in category S, E & F.

Children 15 years and under travel for free with at least one parent or adult with parental consent in the cabin, only valid with the Premium all inclusive rate and for the cruise portion of the journey. Except Douro: 25 % discount for children.

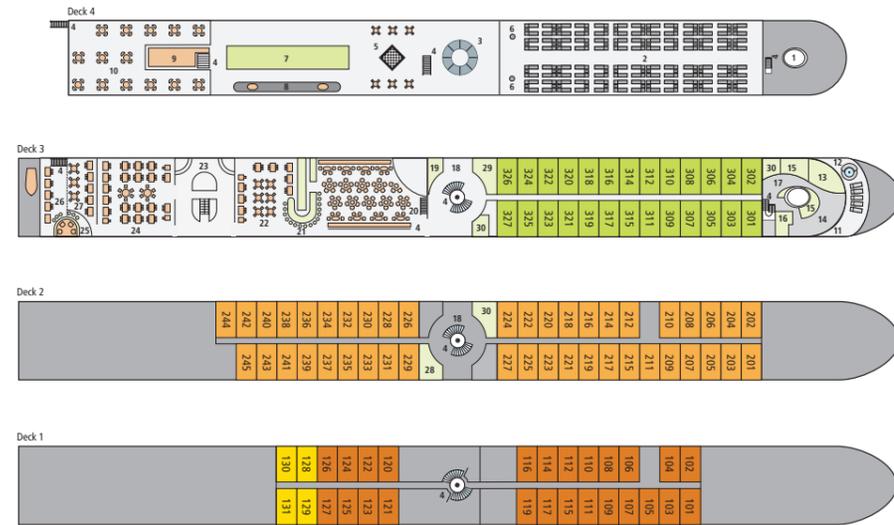
Danube, Rhône, Rhine, Seine & Douro																			
Cabin category					S outside (Danube, Rhine, Rhône and Seine with extra bed)		A outside		A outside with extra bed (A-ROSA DONNA)		G outside, family cabin (A-ROSA FLORA)		B outside, with panorama window	C outside, with Juliette balcony (Douro with drop- down panorama window)	D outside, with Juliette balcony (Douro with drop- down panorama window)	E outside, Junior Suite		F outside Balcony Suite (Douro with panorama window and balcony)	
Deck					Deck 1		Deck 1	Deck 1	Deck 1		Deck 3	Deck 2	Deck 3	Deck 3		Deck 3			
Occupancy per cabin					2	3	2	3	2	3	2	2	2	2	2	3	2	3	
Duration	Season	Super-Early Booking Discount by 30 Nov 2018 ¹	Early Booking Discount by 28 Feb 2019 or 31 Aug 2019 ²	Single supplement ³	Rates for "A-ROSA Premium all inclusive" from/to port of departure/arrival acc. to route per person														
4 nights (Danube)	S	€ 50	€ 30	10%	€ 499	–	€ 619	€ 459	–	–	€ 659	€ 719	–	–	–	–	–		
	A			20%	€ 549	–	€ 659	€ 499	–	–	€ 719	€ 769	–	–	–	–	–		
4 nights (Rhine)	A	€ 50	€ 30	20%	€ 699	€ 499	€ 829	–	€ 829	€ 599	–	€ 979	€ 1,029	€ 1,299	€ 999	€ 1,549	€ 1,149		
5 nights (Danube, Rhône, Seine)	S	€ 70	€ 50	20%	€ 799	€ 599	€ 929	€ 679	–	–	€ 999	€ 1,049	€ 1,119	–	–	–	–		
	B			30%	€ 1,049	€ 749	€ 1,199	–	–	–	–	€ 1,349	€ 1,449	–	–	–	–		
7 nights (Danube, Rhine, Rhône, Seine)	S	€ 100	€ 70	20%	€ 1,099	€ 799	€ 1,299	€ 949	€ 1,299	€ 949	€ 1,499	€ 1,599	€ 1,699	€ 2,549	€ 1,749	€ 3,399	€ 2,299		
	A			25%	€ 1,299	€ 949	€ 1,499	€ 1,099	€ 1,499	€ 1,099	€ 1,749	€ 1,849	€ 1,949	€ 2,949	€ 1,999	€ 3,899	€ 2,599		
	B			30%	€ 1,499	€ 1,099	€ 1,699	€ 1,199	€ 1,699	€ 1,199	€ 1,949	€ 2,049	€ 2,149	€ 3,249	€ 2,199	€ 4,299	€ 2,949		
7 nights (Douro)	S	€ 100	€ 70	20%	€ 1,449	–	€ 1,649	–	–	–	–	€ 2,049	€ 2,249	–	–	€ 4,049	–		
	A			25%	€ 1,649	–	€ 1,849	–	–	–	–	€ 2,249	€ 2,449	–	–	€ 4,449	–		
	B			30%	€ 1,849	–	€ 2,049	–	–	–	–	€ 2,449	€ 2,649	–	–	€ 4,849	–		

MORE DEPARTURES AND ITINERARIES AVAILABLE AT WWW.AROSA-CRUISES.COM



Deck plans RHINE, SEINE A-ROSA AQUA A-ROSA VIVA

IDENTICAL LAYOUT: A-ROSA BRAVA



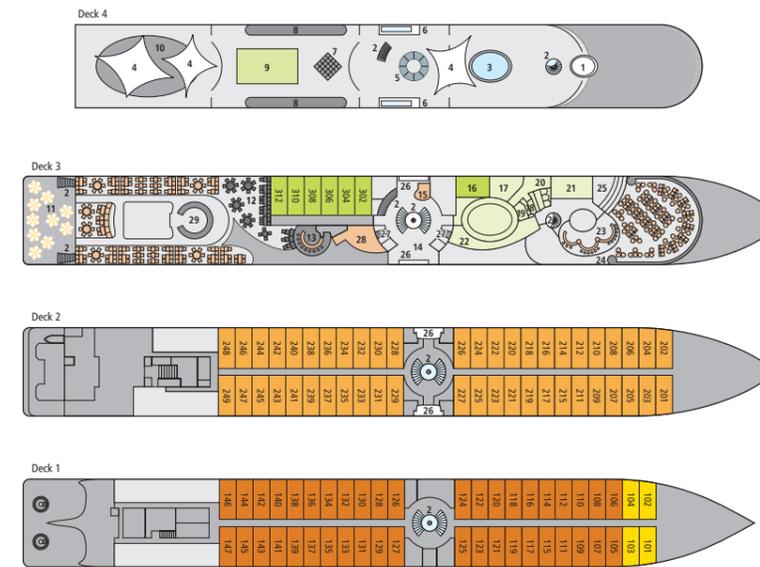
- 01 Wheelhouse
- 02 Recliners and awnings
- 03 Light dome
- 04 Stairs
- 05 Giant chessboard
- 06 Shower
- 07 Putting green
- 08 Shuffleboard
- 09 Mobile bar and grill station
- 10 Outdoor restaurant
- 11 SPA outdoor area
- 12 Whirlpool
- 13 Gym
- 14 SPA relaxation area
- 15 Massage/Beauty
- 16 Sanarium
- 17 SPA reception
- 18 Lobby
- 19 Excursion counter
- 20 Lounge
- 21 Bar
- 22 Café/Restaurant
- 23 Buffets and live cooking
- 24 Market restaurant
- 25 Bar (indoor/outdoor)
- 26 Restaurant outdoor area
- 27 Wine bar
- 28 Reception
- 29 Onboard shop
- 30 Toilets

SHIPYARD: Neptun Werft GmbH, Warnemünde
 PASSENGERS: max. 202 guests | CABINS: 99 outside cabins per ship
 FLAG: Germany | LENGTH: 135 m | WIDTH: 11.4 m
 SPEED: max. 22 km/h | POWER: 4 x 331 kW/a total of 1,800 hp
 YEAR OF CONSTRUCTION: 2009 A-ROSA AQUA; 2010 A-ROSA VIVA; 2011 A-ROSA BRAVA

2 CABINS WITH CONNECTING DOOR PER DECK
 (A-ROSA AQUA | A-ROSA BRAVA | A-ROSA VIVA: 302 + 304/202 + 204/106 + 108;
 A-ROSA SILVA: 126 + 128/228 + 230/326 + 328; A-ROSA FLORA: 228 + 230/322 + 324)

DANUBE A-ROSA DONNA

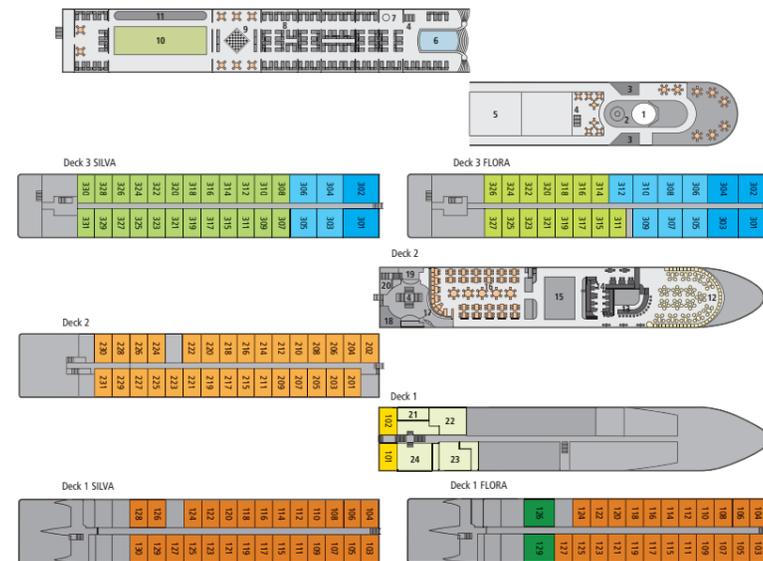
IDENTICAL LAYOUT: A-ROSA BELLA, MIA, RIVA



- 01 Wheelhouse
- 02 Stairs
- 03 Swimming pool
- 04 Awnings
- 05 Light dome
- 06 Gangways
- 07 Giant chessboard
- 08 Shuffleboard
- 09 Putting green
- 10 Grill station
- 11 Restaurant outdoor area
- 12 Day lounge/Market restaurant
- 13 Café/bar
- 14 Lobby
- 15 Reception
- 16 Massage/Beauty
- 17 Finnish sauna
- 18 Organic sauna
- 19 Changing rooms
- 20 Massage showers
- 21 Relaxation area
- 22 Gym
- 23 Bar
- 24 Lounge
- 25 Stage/Dance floor
- 26 Entrance
- 27 Toilets
- 28 Onboard shop
- 29 Market restaurant/Buffer area

SHIPYARD: Neptun Stahlbau GmbH, Warnemünde
 PASSENGERS: max. 242 guests | CABINS: 100 outside cabins per ship
 FLAG: Germany | LENGTH: 124.5 m | WIDTH: 14.4 m
 SPEED: max. 24 km/h | POWER: 2 x 800 kW/a total of 2,174 hp
 YEAR OF CONSTRUCTION: 2002 A-ROSA BELLA; 2002 A-ROSA DONNA; 2003 A-ROSA MIA; 2004 A-ROSA RIVA

RHINE, DANUBE A-ROSA FLORA A-ROSA SILVA

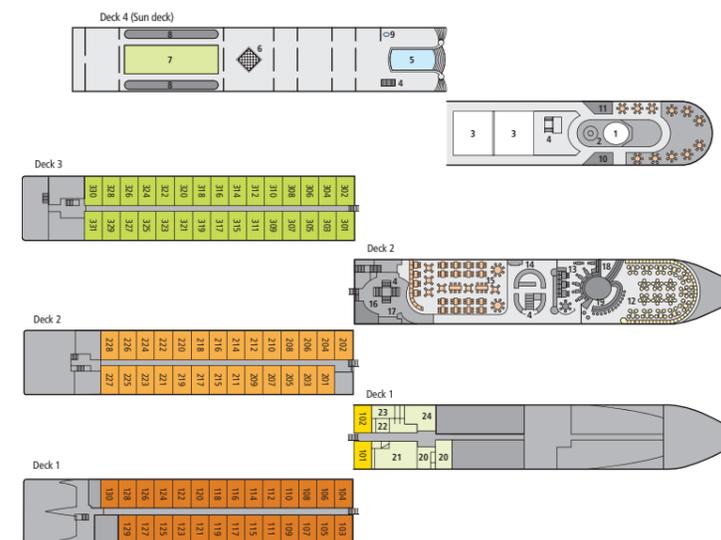


- 01 Wheelhouse
- 02 P'tit bar
- 03 Grill buffet/Drinks and beverages buffet
- 04 Stairs
- 05 Restaurant outdoor area
- 06 Swimming pool
- 07 Shower
- 08 Recliners
- 09 Giant chessboard
- 10 Putting green
- 11 Shuffleboard
- 12 Lounge
- 13 Bar
- 14 Wine bar/Day lounge
- 15 Buffets and live cooking
- 16 Market restaurant
- 17 Onboard shop
- 18 Reception
- 19 Lobby
- 20 Toilets
- 21 Organic sauna
- 22 SPA relaxation area
- 23 Massage/Beauty
- 24 Gym

CABINS SILVA: 89 outside cabins per ship, 4 junior suites, 2 balcony suites, max. 186 guests
 CABINS FLORA: 83 outside cabins per ship, 7 junior suites, 4 balcony suites, 2 family cabins, max. 183 guests
 FLAG: Germany | LENGTH: 135 m | WIDTH: 11.4 m
 SPEED: max. 22 km/h | POWER: 4 x 331 kW/a total of 1,800 hp
 YEAR OF CONSTRUCTION: 2012 A-ROSA SILVA; 2014 A-ROSA FLORA

RHÔNE/SAÔNE A-ROSA STELLA

IDENTICAL LAYOUT: A-ROSA LUNA



- 01 Wheelhouse
- 02 P'tit bar
- 03 Awnings
- 04 Stairs
- 05 Swimming pool
- 06 Giant chessboard
- 07 Putting green
- 08 Shuffleboard
- 09 Outdoor shower
- 10 Beverages buffet
- 11 Grill buffet
- 12 Lounge
- 13 Day lounge/Wine bar
- 14 Buffet
- 15 Market restaurant
- 16 Reception
- 17 Lobby
- 18 Dance floor/Stage
- 19 Bar
- 20 Massage/Beauty
- 21 Gym
- 22 Steam sauna/Organic sauna
- 23 Finnish sauna
- 24 Relaxation room

SHIPYARD: Neptun Werft GmbH, Warnemünde
 PASSENGERS: max. 174 guests | CABINS: 86 outside cabins per ship
 FLAG: Germany | LENGTH: 125.8 m | WIDTH: 11.4 m
 SPEED: max. 24 km/h | POWER: 2 x 800 kW/a total of 2,174 hp
 YEAR OF CONSTRUCTION: 2005 A-ROSA LUNA; A-ROSA STELLA

Cabins & Suites



S



A A-ROSA AQUA/VIVA/STELLA/FLORA/SILVA



C D



G



B



A A-ROSA DONNA



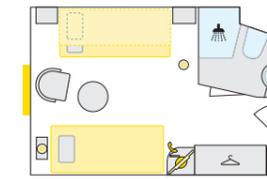
E



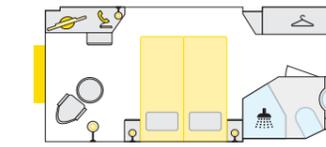
C D

Cabins & Suites

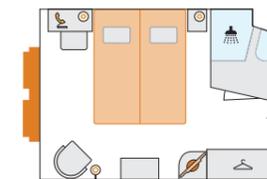
SHIPS ON THE RHÔNE/SAÔNE, SEINE, RHINE/MAIN/MOSELLE, DANUBE



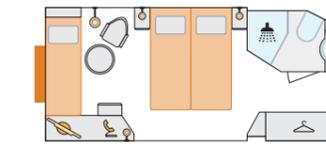
S 2-bed outside cabin, with extra bed
14.5 m² / Deck 1
A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



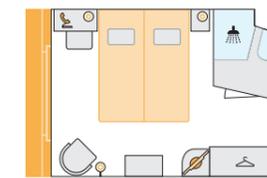
S 2-bed outside cabin
14.5 m² / Deck 1
A-ROSA DONNA



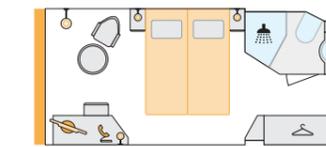
A 2-bed outside cabin
14.5 m² / Deck 1
A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



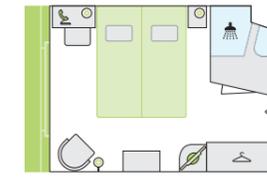
A 2-bed outside cabin, with extra bed
15.5 m² / Deck 1
A-ROSA DONNA



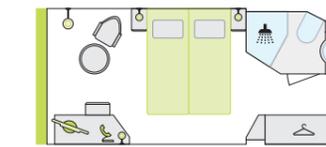
C 2-bed outside cabin, Juliette balcony
14.5 m² / Deck 2
A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



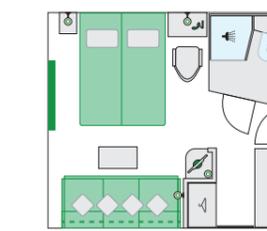
C 2-bed outside cabin, Juliette balcony
16 m² / Deck 3
A-ROSA DONNA



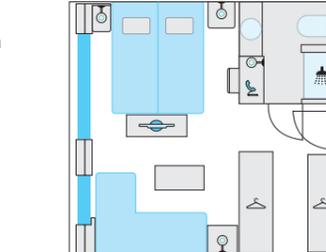
D 2-bed outside cabin, Juliette balcony
14.5 m² / Deck 3
A-ROSA AQUA / VIVA / STELLA / FLORA / SILVA



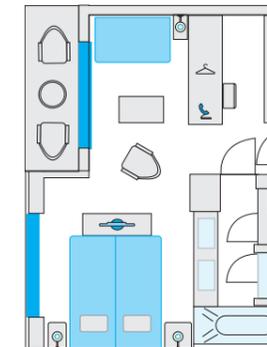
B 2-bed outside cabin, with panorama window
16 m² / Deck 3
A-ROSA DONNA



G Family cabin, 2-bed outside cabin with 2 extra beds
18.5 m² / Deck 1
A-ROSA FLORA



E 2-bed Junior Suite, Juliette balcony
21 m² / Deck 3
A-ROSA FLORA / SILVA

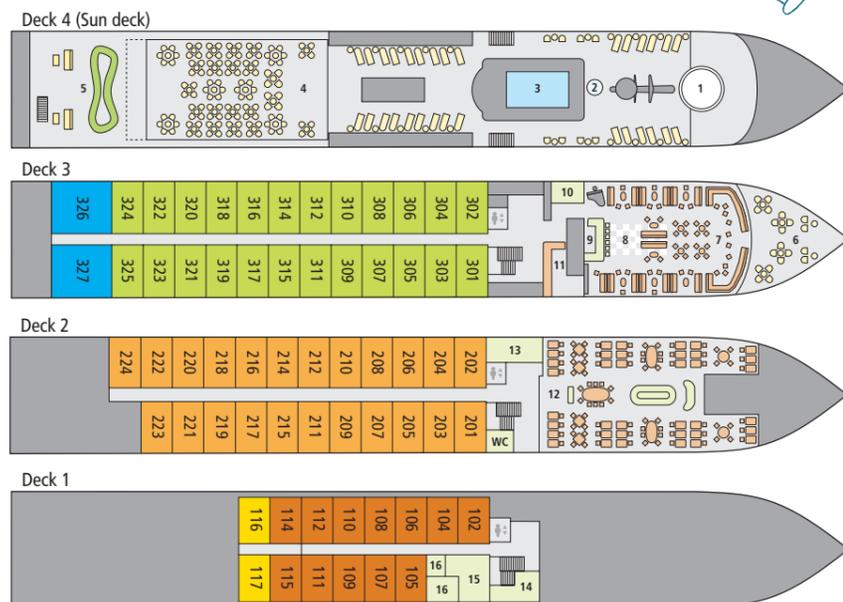


F 2-bed Balcony Suite, balcony and Juliette balcony
29 m² / Deck 3
A-ROSA FLORA / SILVA

The windows can only be opened in the cabin category of 2-bed outside cabin C and D with Juliette balcony and suites. Double beds cannot be separated (except SILVA and FLORA 103-106). Rhine/Seine: Each deck (cabins A, C, D) has 2 cabins available with a connecting door for use as family cabin.

Deck plan

DOURO A-ROSA DOURO



- 01 Wheelhouse
- 02 Outdoor shower
- 03 Swimming pool
- 04 Outdoor restaurant with awnings
- 05 Putting green
- 06 Lounge outdoor area
- 07 Lounge
- 08 Stage/Dance floor
- 09 Bar
- 10 Onboard shop
- 11 Reception
- 12 Market restaurant
- 13 Gym
- 14 Massage
- 15 SPA relaxation area
- 16 Sauna

- Lift
- Stairs

SHIP ON THE DOURO



- S** 2-bed outside cabin, S, 12 m²
Deck 1
- A** 2-bed outside cabin, A, 12 m²
Deck 1
- C** 2-bed outside cabin, C, with drop-down panorama window, 14 m²
Deck 2
- D** 2-bed outside cabin, D, with drop-down panorama window, 14 m²
Deck 3
- F** 2-bed Balcony Suite, F, with panorama window and balcony, 29 m²
Deck 3

- PASSENGERS:** max. 126 guests
- CABINS:** 63 outside cabins
- LENGTH:** 79.8 m
- WIDTH:** 11.4 m
- SPEED:** max. 22 km/h
- YEAR OF CONSTRUCTION:** 2018
- FLAG:** Portugal
- SHIP FACILITIES:**
 - Swimming pool
 - Bar with panorama lounge and outdoor area
 - Market restaurant
 - Fitness centre and SPA-ROSA
 - Lift between Deck 1 and Deck 3
- CABIN FACILITIES:**
 - TV
 - Individually controlled air-conditioning system
 - Bathroom with shower and toilet

THOSE IN NEED OF ASSISTANCE AND PEOPLE WITH LIMITED MOBILITY: the ship has a lift between Deck 1 and Deck 3. However, the sun deck is only accessible via stairs, which may mean there are some limitations. For personal consultation, please call +49 381 202 6001.

A-ROSA onboard information A-Z

Onboard ABC's

ANNOUNCEMENTS

Public and automated announcements can be heard on deck and in the cabins (via onboard TV) and primarily inform guests of outings on land and important programme points. Announcements are in English and German on international ships.

CHANGING MONEY

Unfortunately, money cannot be changed on board. However, there are exchange offices near our berth at most ports.

CONCIERGE SERVICE

Our reception team is available to meet your individual requests (e.g. reserving tickets for cultural events and special outings or organising transfers). All suite guests on our A-ROSA FLORA & A-ROSA SILVA can enjoy our new concierge service: we are available around the clock to ensure your even greater well-being.

CUSTOMS REGULATIONS

Please note that the import or export of goods and currency is subject to the prevailing customs regulations.

DIETARY RESTRICTIONS

Please contact your head chef at the start of your cruise regarding any dietary restrictions. Please let us know of any allergies or food intolerances at least two weeks prior to your trip by calling our A-ROSA Service Center at Tel. +49 381 202 6001.

DRESS CODE

Feel free to dress as you like, comfortably and casually, on board and during outings on land. Remember to wear warmer clothing on deck in the evening. Firm shoes are recommended for outings on land. Smart-casual clothing is recommended when visiting the restaurant on board. We request, however, that you do not wear swimwear or sportswear, nor go barefoot, in the restaurants and bars. We recommend that men wear long trousers in the restaurant in the evening.

FOOD & ALCOHOL

In general, you may not bring food and/or alcoholic beverages on board when you embark.

FORMS OF PAYMENT

The currency on board is the euro. During the cruise, use your onboard credit card, which also functions as the key card to your cabin. At the end of the cruise, you have the choice to settle your tab in cash, with your Maestro/EC card or with one of the following credit cards: American Express, Mastercard or Visa. For technical reasons, you cannot pay with a debit card or Travellers Cheque Card.

GUESTS WITH DISABILITIES OR LIMITED MOBILITY

All ships have steps, which may restrict mobility. Please contact our Service Center at Tel. +49 381 202 6001 for individual advice.

INTERNATIONAL

The international ships (bilingual German/English) are accompanied by an international host:
Danube: A-ROSA DONNA, A-ROSA SILVA
Rhine: A-ROSA AQUA, A-ROSA FLORA, A-ROSA SILVA
Rhône & Saône: A-ROSA STELLA
Seine: A-ROSA VIVA

INTERNET

Guests can access the Internet using Wi-Fi on board A-ROSA ships. Please take into account that some legs of the cruise may have weaker connections to the Internet. You can get more information on availability, terms of usage and charges at the reception desk. Use of Internet connections under the valid terms of usage is free of charge for guests with the Premium all inclusive rate.

ITINERARY

You can see the planned itinerary in the catalogue description; this information is subject to change. High and low tide, maintenance work and traffic-related delays at locks and bridges may cause last-minute changes to the route. In rare cases of major high or low water or force majeure, sections of the route may have to be covered by bus or rail and/or overnight stays at hotels may be required.

LANGUAGE ON BOARD

The languages on board our international ships are English and German. Documents are available in English and our international hosts are on hand to give assistance.

PHYSICIAN

A physician is available on board every route to the Danube Delta. On all other routes, emergency care is ensured by the infrastructure of the navigated area.

PORT BERTH

Due to heavy river traffic, it is usual for port authorities to assign the same berth to multiple ships. In such cases, the ships are next to each other, which may block the view from your cabin. Unfortunately, A-ROSA has no influence over this situation.

SMOKING

Smoking is only permitted on the exterior decks. Please do not throw your cigarette butts overboard, instead use the receptacles provided. Smoking is strictly forbidden in the interior of the ship and in the cabins. Please note that smoking is forbidden in the locks.

SOCKETS AND POWER SUPPLY

Onboard voltage is 220 V/50 Hz. There is a reversible 220/110 V socket in the bathroom for electric razors and toothbrushes; it is not suitable for other electric devices. There are multiple (220 V) sockets available in the cabins.

TIPPING

Our crew is passionate about their jobs and aims to give every guest an unforgettable holiday. If you are satisfied, our employees are happy to accept a tip as recognition of their service. Most guests honour their efforts with € 5 to € 10 per guest and day. At the end of the cruise, there is a tip box for the entire crew at the reception desk. Naturally, you are free to give employees individual tips at any time, or to settle tips using your onboard tab.

You will find the full set of onboard ABC's in your cabin and online at www.rosa-cruises.com.



General Terms and Conditions 2019

Dear Guests, please read the following Terms and Conditions of Travel carefully. They shall become, insofar as they are effectively agreed upon, the content of the travel contract to be concluded between the customer and A-ROSA Flussschiff GmbH. They are supplementary to legal provisions of sections 657a–y BGB (German Civil Code) and Articles 250 and 252 of the Introductory Act to the German Civil Code (EGBGB), and fulfil these.

1. CONCLUSION OF THE TRAVEL CONTRACT/ OBLIGATIONS FOR FELLOW TRAVELLERS

1.1. The following applies to all booking channels (e.g. in a travel agency, direct booking with the operator, by telephone, online, etc.): a) This offer is based on the trip advertisement and the supplementary information provided by A-ROSA Flussschiff GmbH for the respective trip to the extent it is available to the customer at the time of booking.

b) The customer is responsible for all contractual obligations of the travellers for whom he/she makes the booking as for his/her own obligations to the extent he/she has assumed this obligation by making an express and separate declaration.

c) If the content of the booking confirmation from A-ROSA Flussschiff GmbH differs from the content of the booking, it shall be deemed a new offer from A-ROSA Flussschiff GmbH that shall be binding for a period of 10 days. The contract shall be concluded on the basis of this new offer if A-ROSA Flussschiff GmbH has drawn attention to the change regarding the new offer and fulfilled its pre-contractual information obligations and if the customer has accepted the offer within the binding period set by A-ROSA Flussschiff GmbH by making an express declaration or down payment.

d) If an option booking is made, the planned trip shall be reserved for three working days. After this period, the option will automatically become a confirmed booking. Within this period, the customer may choose another travel date or another route free of charge or cancel the trip free of charge.

1.2. Bookings made **orally, by telephone, in writing, by email, text message or by fax** are subject to the following provisions:

a) By making a booking (registering for travel), the customer makes an offer to A-ROSA Flussschiff GmbH to conclude the travel contract with binding effect.

b) The contract shall be formed when the booking confirmation (declaration of acceptance) of A-ROSA Flussschiff GmbH is received. It does not require any particular form. Upon or immediately after the conclusion of the contract, A-ROSA Flussschiff GmbH shall send the customer confirmation of the booking in written or electronic form.

1.3. With regard to **e-commerce bookings (e.g. online, app, teledemia)**, the conclusion of contracts is subject to the following provisions:

a) The electronic booking process is explained to the customer in the respective application.

b) The customer will have the option to correct his/her entries or delete or reset the entire booking form, and the use of this option will be explained.

c) The website will list the contractual languages that are offered for making the electronic booking.

d) If the text of the contract is stored by A-ROSA Flussschiff GmbH, the customer will be informed about this and about his/her option to access the text of the contract at a later time.

e) By clicking on 'Book' (book with binding obligation to pay), or a similar formulation, the customer makes an offer to A-ROSA Flussschiff GmbH to conclude the travel contract with binding effect.

f) The customer will receive an electronic confirmation stating that his/her registration for travel was received without undue delay (acknowledgement of receipt).

g) The fact that the registration for travel is transmitted by clicking on the button does not give rise to a claim by the customer that a contract will be formed.

h) The contract is only formed upon the customer's receipt of the booking confirmation from A-ROSA Flussschiff GmbH on a durable medium. If the website confirms the booking immediately after the customer clicks on 'Book' (book with binding obligation to pay) by displaying the respective immediate booking confirmation on the screen, the travel contract is formed when this booking confirmation is displayed. In this case, an interim notification regarding receipt of the booking in accordance with

f) above is not required, insofar as the customer is given the option to save the booking confirmation on a durable medium and to print it out. However, the binding effect of the travel contract does not depend on the customer actually making use of these options to save or print it.

1.4 A-ROSA Flussschiff GmbH emphasises that, in accordance with legal provisions of sections 312(7), 312g(2) sentence 1 no. 9 BGB), there is no right of revocation for travel contracts pursuant to Section 651a and 651c BGB concluded by distance selling (letters, catalogues, telephone calls, faxes, emails, text messages, radio, teledemia and online services); instead, the customer has statutory rights of withdrawal and termination, especially the right of withdrawal pursuant to Section 651h BGB (see also 7 in this regard). However, a right of revocation exists if the contract for travel services pursuant to Section 651a BGB was concluded away from business premises, unless the oral negotiations on which the contract conclusion is based were conducted based on the consumer's previous order; there is no right of revocation in the latter case.

2. PAYMENT

2.1 A down payment of 25% of the travel price is due for payment following contract conclusion (receipt of the booking confirmation) and receipt of the risk coverage certificate pursuant to Section 651 r BGB in conjunction with Article 252 EGBGB. When the down payment has been made, the full premium for an insurance policy brokered by A-ROSA Flussschiff GmbH shall also fall due. Payment is made by credit card or transfer directly to A-ROSA Flussschiff GmbH, depending on the payment method chosen by the customer. Unless expressly agreed otherwise with A-ROSA Flussschiff GmbH, payments to intermediary travel agencies do not discharge the obligation to make payment. The outstanding amount shall fall due 30 days before the start of the trip insofar as the risk coverage certificate has been issued and A-ROSA Flussschiff GmbH can no longer exercise its right of revocation for the reasons set out in 5.2. Where bookings are made within 30 days of the start of the trip, the travel price shall be due in full without delay insofar as the risk coverage certificate has been issued.

2.2. If the customer does not make the down payment and/or the outstanding payment by the agreed due dates, even though A-ROSA Flussschiff GmbH is willing and able to duly render the contractual services and has fulfilled its statutory information obligations and the customer does not have a statutory or contractual right of retention, A-ROSA Flussschiff GmbH shall be entitled, after issuing a reminder and setting a final deadline, to cancel the travel contract and charge the customer cancellation costs as set out in 7.2 sentence 2 to 7.5. 2.3. After full payment for the cruise, but no earlier than three weeks before the start of the cruise, the customer will be issued with his or her travel documents.

2.4. Any warranty claims shall remain unaffected insofar as the changed services are deficient. A-ROSA Flussschiff GmbH is obliged to inform the customer about deviations from services without delay. In the event of significant deviations in the travel services from the agreed content of the travel contract before the start of the trip, the customer shall be entitled to cancel the contract. Following the communication from A-ROSA Flussschiff GmbH, the customer shall be obliged to assert this cancellation right without delay.

4.3. Any warranty claims shall remain unaffected insofar as the changed services are deficient. A-ROSA Flussschiff GmbH is obliged to inform the customer about deviations from services without delay. In the event of significant deviations in the travel services from the agreed content of the travel contract before the start of the trip, the customer shall be entitled to cancel the contract. Following the communication from A-ROSA Flussschiff GmbH, the customer shall be obliged to assert this cancellation right without delay.

4.4. If the carriage costs, in particular fuel costs, increase in relation to those which existed at the time of the conclusion of the travel contract, A-ROSA Flussschiff GmbH will increase the price of the cruise in accordance with the following calculation:

a) In the case of an increase relating to an individual seat, A-ROSA Flussschiff GmbH may demand an increased amount from the customer.

b) In other cases, the additional amount demanded by the transport company per means of transport will be divided by the number of seats on the agreed means of transport. A-ROSA Flussschiff GmbH may demand from the customer the increased amount for an individual seat calculated in this way.

4.5. If charges such as taxes, port or airport fees which existed at the time the contract was concluded are increased to the detriment of A-ROSA Flussschiff GmbH, the travel price may be increased by a corresponding proportional amount.

4.6. Such increases shall only be permissible insofar as the period between the conclusion of the contract and the agreed date of the cruise is longer than four months and the circumstances leading to the increase had not occurred before the contract was concluded and were unforeseeable for A-ROSA Flussschiff GmbH at the time the contract was concluded. In the event of a later change to the travel price, A-ROSA Flussschiff GmbH must inform the customer without delay. Price increases after the 20th day before the start of the cruise shall be invalid. If the price increases by more than 8%, the customer shall have the right to cancel the contract without charge or request a place on a trip of at least the same value, provided that A-ROSA Flussschiff GmbH is in a position to offer the customer such a trip without additional charge from among those it has on offer. After being informed by A-ROSA Flussschiff GmbH about the price increase, the customer shall be obliged to assert this right without delay.

4.7. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.8. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

if the deviations are not of major significance and do not impair the overall nature of the trip booked.

4.2. A-ROSA Flussschiff GmbH is obliged to clearly and comprehensibly inform the customer of changes to services immediately after it becomes aware of the reason for such on a durable medium (e.g. also by email, text message or voice message) in a manner that highlights the change. In the event of a significant change to an essential characteristic of a travel service or a deviation from the customer's particular specifications that have been included in the travel contract, Section 651g BGB applies. If the change affects the content of the travel contract, the customer shall be entitled, within a suitable period set by A-ROSA Flussschiff GmbH, at the same time as communication of the change to either accept the change, cancel the travel contract without charge or request a place on a substitute trip if A-ROSA Flussschiff GmbH has offered such a trip. The customer may choose to respond, or not respond, to the communication from A-ROSA Flussschiff GmbH. If the customer responds to A-ROSA Flussschiff GmbH, he/she may either agree to the change, request a place on a substitute trip if such has been offered or cancel the contract free of charge. If the customer does not respond to A-ROSA Flussschiff GmbH at all or within the period set, the communicated change shall be deemed to have been accepted. A-ROSA Flussschiff GmbH will draw the customer's attention to this fact in the communication regarding the service change in accordance with 4.2 in a clear, comprehensible manner that highlights the change.

4.3. Any warranty claims shall remain unaffected insofar as the changed services are deficient. A-ROSA Flussschiff GmbH is obliged to inform the customer about deviations from services without delay. In the event of significant deviations in the travel services from the agreed content of the travel contract before the start of the trip, the customer shall be entitled to cancel the contract. Following the communication from A-ROSA Flussschiff GmbH, the customer shall be obliged to assert this cancellation right without delay.

4.4. If the carriage costs, in particular fuel costs, increase in relation to those which existed at the time of the conclusion of the travel contract, A-ROSA Flussschiff GmbH will increase the price of the cruise in accordance with the following calculation:

a) In the case of an increase relating to an individual seat, A-ROSA Flussschiff GmbH may demand an increased amount from the customer.

b) In other cases, the additional amount demanded by the transport company per means of transport will be divided by the number of seats on the agreed means of transport. A-ROSA Flussschiff GmbH may demand from the customer the increased amount for an individual seat calculated in this way.

4.5. If charges such as taxes, port or airport fees which existed at the time the contract was concluded are increased to the detriment of A-ROSA Flussschiff GmbH, the travel price may be increased by a corresponding proportional amount.

4.6. Such increases shall only be permissible insofar as the period between the conclusion of the contract and the agreed date of the cruise is longer than four months and the circumstances leading to the increase had not occurred before the contract was concluded and were unforeseeable for A-ROSA Flussschiff GmbH at the time the contract was concluded. In the event of a later change to the travel price, A-ROSA Flussschiff GmbH must inform the customer without delay. Price increases after the 20th day before the start of the cruise shall be invalid. If the price increases by more than 8%, the customer shall have the right to cancel the contract without charge or request a place on a trip of at least the same value, provided that A-ROSA Flussschiff GmbH is in a position to offer the customer such a trip without additional charge from among those it has on offer. After being informed by A-ROSA Flussschiff GmbH about the price increase, the customer shall be obliged to assert this right without delay.

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4.8. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.9. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.10. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.11. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.12. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.13. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

4.14. A-ROSA Flussschiff GmbH is obliged to pass on price reductions to the customer in accordance with the above.

5. CANCELLATION BY A-ROSA FLUSSSCHIFF GMBH ON GROUNDS OF CONDUCT AND CANCELLATION OF THE CONTRACT OWING TO THE MINIMUM NUMBER OF PARTICIPANTS NOT BEING REACHED

5.1. A-ROSA Flussschiff GmbH may terminate the travel contract without notice if, despite warnings from A-ROSA Flussschiff GmbH, the customer/traveller continually causes disturbances or behaves in violation of the contract (danger to life and limb) to such a degree that the immediate cancellation of the contract is justified. This does not apply if the conduct in violation of the contract is based on a violation of the tour operator's information obligations. If A-ROSA Flussschiff GmbH cancels the contract, it retains its claim to the travel price; it must, however, take into account the value of any savings in expenses as well as any benefits that may accrue through alternative utilisation of services not utilised by the person concerned, including any amounts refunded by the respective service providers. In these cases, the staff employed by A-ROSA Flussschiff GmbH and the ship's crew are explicitly authorised to protect the interests of A-ROSA Flussschiff GmbH.

5.2. If the minimum number of participants (110 persons) specified in the catalogue or the booking confirmation is not reached, A-ROSA Flussschiff GmbH may cancel the travel contract up to 35 days prior to the start of the trip. A-ROSA Flussschiff GmbH is obliged to inform the traveller that the precondition for the cancellation of the cruise has been met as soon as this situation arises and to send him/her the cancellation declaration without delay. If the trip is not undertaken for this reason, A-ROSA Flussschiff GmbH must refund the customer's payments made towards the travel price without delay, and in any case within 14 days after receipt of the cancellation declaration.

6. **BAGGAGE AND ANIMALS ON BOARD VESSELS OPERATED BY A-ROSA FLUSSSCHIFF GMBH**

Baggage must contain only items for passengers' personal use. In particular, travellers are not permitted to bring drugs, weapons, ammunition or explosive/flammable substances onto the riverboats. In accordance with international agreements, any drug offences will be reported to the local authorities. Animals are not permitted to be taken on board A-ROSA riverboats.

7. **CANCELLATION BY THE CUSTOMER BEFORE THE START OF THE CRUISE/CANCELLATION COSTS**

7.1 The customer may cancel the travel contract at any time before the start of the trip. A cancellation declaration must be sent to A-ROSA Flussschiff GmbH. If the trip was booked through a travel agent, the cancellation declaration may also be sent to this agent. The customer is advised to send the cancellation declaration on a durable medium.

7.2 If the customer cancels before the start of the trip or does not begin the trip, A-ROSA Flussschiff GmbH loses its claim to the travel price. A-ROSA Flussschiff GmbH may instead demand suitable compensation for the travel arrangements made prior to the cancellation and its expenses in accordance with the actual travel price, unless it is responsible for the cancellation or extraordinary circumstances arise at or in the immediate vicinity of the destination that have a significantly adverse effect on the execution of the trip or the transport of persons to the destination. In the event of cancellation by the customer, a percentage rate of compensation for travel arrangements made and expenses incurred shall become payable, the amount of which depends on the date when the cancellation declaration is received and the expected amount of saved expenses. We therefore recommend that any cancellation declaration be made in writing. The percentage rate of compensation is calculated as follows:

a) Standard rate: A-ROSA Premium all inclusive rates

- up to 31 days before departure 25 %
- 30 days or less before departure 40 %
- 24 days or less before departure 50 %
- 17 days or less before departure 60 %
- 10 days or less before departure 80 %
- 3 days before departure until the day of departure or cancellation on the day of arrival or no-show 90 %

b) Special rate: A-ROSA Basic rates

- up to 31 days before departure 35 %
- 30 days or less before departure 50 %
- 24 days or less before departure 60 %
- 17 days or less before departure 75 %
- 10 days or less before departure 85 %
- 3 days before departure until the day of departure or no-show 90 %

c) For additional themed packages with a separate booking code, such as wellness packages, and also for arrival and departure arrangements and extended stays in hotels, the standard rate shall apply (7.2.a.).

7.3. Before the trip begins, the traveller may request, in accordance with Section 651e BGB, that a third party assume his/her rights and obligations arising from the travel contract. Such a declaration shall be deemed timely if A-ROSA Flussschiff receives it seven days before the start of the trip. A-ROSA Flussschiff GmbH may refuse to accept substitution by the third party if he/she does not satisfy the specific travel requirements or if statutory provisions or administrative orders stand in the way of his or her participation. If a third party enters into the contract, that person and the customer shall be jointly and severally liable to A-ROSA Flussschiff GmbH in respect of the travel price and any additional costs arising from such substitution. For the substitution of a passenger, A-ROSA Flussschiff GmbH will charge an additional fee of € 50 per person for the cruise only. Costs arising from the substitution in respect of any additional services that may have been booked (flights, etc.) will be charged in full to the person making the booking.

7.4. A-ROSA Flussschiff GmbH reserves the right to demand higher, individually calculated compensation in place of the above standard rates insofar as A-ROSA Flussschiff GmbH can prove that it has incurred significantly higher expenses than the applicable standard rate. In this case A-ROSA Flussschiff GmbH is obliged to specifically quantify and prove the amount of compensation demanded, taking into account the expenses saved and the possible alternative utilisation of the travel services.

7.5. The customer reserves the right to prove that the reasonable compensation due to A-ROSA Flussschiff GmbH is significantly lower in amount than the standard rate compensation it demands.

7.6 If A-ROSA Flussschiff GmbH is obliged to reimburse the travel price as a result of a cancellation, the payment must be made without delay, and in any case within 14 days after receipt of the cancellation declaration.

8. **CHANGES TO BOOKINGS**

After conclusion of the contract, the customer does not have any entitlement to changes in respect of the date of the cruise, the destination, the place of departure, the accommodation or the means of transport (changes to bookings). If any changes to the booking are nevertheless made at the request of the customer, A-ROSA Flussschiff GmbH is entitled to make a charge per traveller for changes to the bookings within the periods set out below. This charge is as follows:

8.1. Changes to bookings up to 30 days before the start of the cruise. For changes to bookings up to 30 days before the start of the cruise, the following shall apply:

a) Bookings in the price category A-ROSA Premium all inclusive: first change in booking per person free of charge, for each additional change € 25 00 per person if the change to the booking is made within A-ROSA Premium all inclusive and it is a firm booking. For changes of bookings from A-ROSA Premium all inclusive to A-ROSA Basic, the charge is € 150 00 per person.

b) Bookings in the price category "A-ROSA Basic": € 200 00 per person if the change to the booking is made within A-ROSA Basic and it is a firm booking.

c) Flight-inclusive bookings: for changes to flight-inclusive bookings the charge specified in 8.1. a)–c) will be increased by € 80 00 per person.

8.2. Changes to bookings less than 30 days before the start of the cruise. Any desired changes to the bookings by the client which are requested 29 or fewer days before departure can be made, to the extent that they are possible at all, only after the customer has withdrawn from the travel contract under the existing conditions and simultaneously made a new booking. This shall not apply to changes to bookings that give rise to only minor costs.

8.3. Standard charges for administration, cancellation and changes to bookings fall due immediately.

9. **UNUSED SERVICES**

If the customer/traveller does not utilise certain travel services that have been offered in the proper way owing to reasons which are his/her own responsibility (e.g. his/her leaving the cruise prematurely or other compelling reasons), he/she shall not be entitled to claim a refund of a proportional amount of the travel price. A-ROSA Flussschiff GmbH will seek to obtain a refund of the expenses saved by the service provider. This obligation shall not apply if the services in question are of negligible significance.

10. **THE TRAVELLER'S OBLIGATION TO PROVIDE ASSISTANCE**

10.1. Travel documents

The customer must inform A-ROSA Flussschiff GmbH or the travel agent through which he/she

booked the trip if he/she does not receive the necessary travel documents (e.g. flight tickets, hotel voucher) within the period of time set by A-ROSA Flussschiff GmbH.

10.2 Report of deficiencies/request for remedy

If the trip is not executed free of deficiencies, the traveller may demand redress. The traveller is obliged to notify the tour guide at the holiday destination about the deficiencies without delay. If there is no tour guide at the holiday destination, any deficiencies in the cruise must be reported to A-ROSA Flussschiff GmbH at its headquarters. The information on how the tour guide and/or A-ROSA Flussschiff GmbH can be contacted will be given in the specification of services provided or, at the latest, along with his/her travel documents. The tour guide is authorised to take steps to remedy the situation, if possible. However, he/she is not authorised to recognise the customer's claims. Insofar as A-ROSA Flussschiff GmbH is unable to provide remedy due to the culpable failure to report deficiencies, the traveller may not assert abatement claims in accordance with Section 651m BGB or claims for compensation in accordance with Section 651n BGB.

10.3. Notification period prior to cancellation

If a traveller wishes to terminate the travel contract on account of a travel deficiency of the kind described in Section 651i(2) BGB, if it is significant, in accordance with Section 651j BGB, he/she must grant A-ROSA Flussschiff GmbH a reasonable period to remedy the situation in advance. This does not apply if A-ROSA Flussschiff GmbH refuses to remedy the situation or if a remedy is required immediately.

10.4. Damage to and late arrival of baggage in the case of air travel; specific rules and deadlines

(a) The traveller is advised that any loss of, damage to or late arrival of baggage in connection with air travel must be reported, in accordance with provisions under aviation law, by the traveller at the airport without delay using a property irregularity report ("PIR") provided by the competent airline. Airlines and tour operators may refuse to reimburse customers on the basis of international agreements if the PIR has not been completed. Where baggage has been damaged, the PIR must be submitted within seven days after receipt of the baggage and in the case of late arrival within 21 days.

(b) In addition, the loss, damage or misdirection of baggage must be reported to the tour guide or the local representative of A-ROSA Flussschiff GmbH without delay. This does not release the traveller from the obligation to file a PIR with the airline within the above periods in accordance with a).

11. **LIMITATION OF LIABILITY**

11.1 The contractual liability of A-ROSA Flussschiff GmbH for damage – including physical injury and culpably caused damage – is limited to three times the travel price. Any potential further claims pursuant to international agreements or legal provisions based on such remain unaffected by the limitation.

11.2 A-ROSA Flussschiff GmbH is not liable for impairments of performance, personal injury or property damage in connection with services for which it has merely acted as an agent (e.g. brokered excursions, sports events, theatre visits, exhibitions) if these services are explicitly specified in the trip advertisement and the booking confirmation as external services, citing the name and address of the contractual partner providing the service, in such a way that the traveller has been clearly informed that these services are not within the scope of the travel services and have been selected separately. Sections 651b, 651c, 651w and 641y BGB remain unaffected by this. However, A-ROSA Flussschiff GmbH is liable, if and to the extent that the loss or damage incurred by the customer is attributable to A-ROSA Flussschiff GmbH's violation of its obligations in respect of information, explanation or organisation.

11.3. Insofar as A-ROSA Flussschiff GmbH is the contractual or performing carrier as regards the trip, or is deemed to be such in accordance with statutory provisions, A-ROSA Flussschiff GmbH is also liable in the case of compensation claims for personal injury or damage to baggage under specific statutory regulations (in particular Sections 538 et seqq. of the German Commercial Code [HGB]).

12. **ASSERTION OF CLAIMS: ADDRESSEE, INFORMATION ON CONSUMER DISPUTE RESOLUTION**

12.1. Reporting deficiencies

a) The customer/traveller must assert claims pursuant to Section 651i(3) no. 2, 4–7 BGB against the tour operator. Claims can also be asserted through the travel agent if the package holiday was booked through said travel agent. It is advisable to assert claims on a durable medium.

12.2. The period resulting from 12.1. also applies to

the notification of damage to baggage or delays in delivering baggage in connection with flights as set out in 10.4. if warranty rights (Sections 651c(3), 651d, 651e(3,4) BGB) are asserted. Claims for damages must be reported within 7 days in case of damaged baggage. Claims for damages due to late arrival of the baggage must be made within 21 days after delivery.

12.3. Abatement claims and claims for compensation should only be asserted against A-ROSA Flussschiff GmbH at the following address: A-ROSA Flussschiff GmbH, Loggerweg 5, 18055 Rostock, Germany. The customer is strongly encouraged to assert claims in writing.

12.4 A-ROSA Flussschiff GmbH emphasises in relation to the Act on consumer dispute resolution that it does not participate in voluntary consumer dispute resolution. If consumer dispute resolution becomes mandatory for tour operators after these Terms and Conditions of Travel are printed, A-ROSA Flussschiff GmbH shall inform the customer of this in a suitable form. For all travel contracts concluded in electronic business transactions, A-ROSA Flussschiff GmbH refers to the European online dispute resolution platform <http://ec.europa.eu/consumers/odr/>.

13. PASSPORT, VISA AND HEALTH REGULATIONS

13.1 Every traveller on A-ROSA river cruise liners must carry a valid identity card or passport. All children (from the time of their birth) must have their own travel document for travel abroad (see Entry Regulations on page 54).

13.2. A-ROSA Flussschiff GmbH will inform nationals of Member States of the European Community in which the cruise is offered about the relevant passport, visa and health regulations before the contract is concluded and about any changes to these regulations before departure. For nationals of other states the appropriate consulate will provide information. In providing this information, it is assumed that there are no peculiarities relating to the person of the customer and any fellow travellers (e.g. dual citizenship, statelessness).

13.3. A-ROSA Flussschiff GmbH will inform the customer about any changes to the regulations set out in the cruise description before the contract is concluded.

13.4. The customer is responsible for obtaining and

carrying the officially required travel documents, for any necessary vaccinations and for adherence to customs and foreign currency regulations. Any disadvantages which arise as a result of non-adherence to these regulations, e.g. the payment of cancellation costs, will be charged to the customer. This does not apply if A-ROSA Flussschiff GmbH failed to provide information or the information provided was insufficient or incorrect.

13.5. The customer must provide A-ROSA Flussschiff GmbH all personal data (manifest data) required for the cruise six weeks before the start of the cruise at the latest and must ensure that the manifest data conform to the data in the travel documents. When booking from six weeks before the start of the cruise, the manifest data must be provided immediately.

13.6. A-ROSA Flussschiff GmbH is not liable for the timely issue and delivery of any necessary visas by the respective diplomatic mission if the customer has requested the tour operator to obtain such visas unless it has culpably violated its own obligations.

14. ASSIGNMENT, VALIDITY OF TERMS AND CONDITIONS

14.1. Without the consent of A-ROSA Flussschiff GmbH, the customer cannot transfer (assign) claims against A-ROSA Flussschiff GmbH to third parties in part or in whole. This does not apply between the customer and relatives travelling with him/her or people for whom the customer has assumed an obligation in accordance with 1.6.

14.2. These Terms and Conditions of Travel and all information in the A-ROSA catalogue 2019 are correct and up to date as of March 2018. They apply to all trips in the A-ROSA catalogue 2019 with A-ROSA Flussschiff GmbH and replace any previous versions or editions relating to A-ROSA trips.

15. APPLICABLE LAW AND JURISDICTION

15.1 German law applies exclusively to the contractual relationship between the customer and A-ROSA Flussschiff GmbH. Insofar as German law is fundamentally not applicable to actions brought by the customer against A-ROSA Flussschiff GmbH abroad for the liability of A-ROSA Flussschiff GmbH, German law shall apply exclusively with regard to the legal consequences, especially in relation to the nature,

scope and amount of the customer's claims.

15.2 Customers may only bring action against A-ROSA Flussschiff GmbH at its registered office in Rostock. For action brought by A-ROSA Flussschiff GmbH against customers, the customer's place of residence is decisive. Rostock is agreed as the place of jurisdiction for action brought against customers who are merchants, legal entities under public or private law or persons whose place of residence or usual abode is abroad or whose place of residence or usual abode is unknown at the time the action is filed.

15.3 The above provisions do not apply

a) if and insofar as the contractually mandatory provisions of international agreements applicable to this contractual relationship provide otherwise in favour of the customer, or

b) if and insofar as mandatory provisions of an EU Member State where the customer is a citizen that are applicable to the travel contract are more favourable for the customer than these provisions or the corresponding provisions under German law.

16. DUTY TO PROVIDE INFORMATION ABOUT THE IDENTITY OF THE PERFORMING AIRLINE

The EU directive concerning the information of flight passengers about the identity of the performing airline obliges A-ROSA Flussschiff GmbH to inform the customer at the time of booking about the identity of the performing airlines with regard to all flight services in connection with the cruise booked. If the performing airline has not been decided upon at the time of booking, A-ROSA Flussschiff GmbH is obliged to inform the customer about the airline or airlines which will probably perform the flight. As soon as A-ROSA Flussschiff GmbH knows which airline will perform the flight, it must inform the customer. If the airline that the customer has been told will perform the flight changes, A-ROSA Flussschiff GmbH must inform the customer about this change. It must immediately take all reasonable steps to ensure that the customer is informed as quickly as possible about the change. The list of airlines banned within the EU ("Blacklist") can be viewed at the following internet page: http://ec.europa.eu/transport/modes/air/safety/air-ban/index_de.htm

Entry, data protection and legal information

ENTRY REQUIREMENTS

The following information applies to citizens of the nations of the European Union at the time of publication. They are subject to the following customs provisions of the Schengen Agreement. The carrying of weapons (knives, firearms, etc.), ammunition, explosive/flammable items and drugs on board is forbidden. Please note that individual countries have different provisions in relation to the import and export of goods and/or foreign exchange. If necessary, please contact your consulate to learn more about the regulations.

TRAVEL DOCUMENTS

Citizens of the nations of the European Union require a valid identity card or passport for travel. Entries for children in the passports of parents are not valid and no longer entitle the child to cross borders. Therefore, all children (from birth) must have their own travel document when travelling to other countries. Citizens of other countries should check with their relevant consulate regarding any visas or other entry documents that may be required. The following applies for all countries visited: personal items can be imported duty-free. The possession of drugs and intoxicants is subject to punishment with prison sentences or high fines, as is the import of pornographic material.

HEALTH REGULATIONS

Vaccinations are not mandatory. Children should be vaccinated according to their age and the immunisation schedule. Tetanus/polio/diphtheria: if these vaccinations were carried out more than ten years ago, a booster is recommended; this also applies in the case of hepatitis A vaccinations. Remember to bring effective protection to prevent and treat insect bites (especially in the Danube delta) and sunscreen with a high sun protection factor. Important: travellers should find out more about infection and vaccination protection measures and other prophylactic measures in good time and seek medical advice if necessary.

DATA PROTECTION INFORMATION

The protection and the security of your data in terms of the EU General Data Protection Regulation (GDPR) and other data protection regulations is particularly important to us. A-ROSA collects and processes your personal information in order to provide you with our offers and professional service. For this purpose, information such as your surname, first name, address, telephone number and, where applicable, email address and credit card number are collected. In addition, in accordance with international registration regulations, we require your information which we have requested separately in the form of the 'Ship manifest data' for cross-border passage. As the information may also refer to accompanying persons, we ask you to ensure that this information is collected with the consent of the accompanying persons. You can give us your consent on the 'Ship manifest data' form to use your information to create a personal

user profile, which we will use to send you personalised product information based on the aforementioned form. If you no longer wish to receive this information, for which you have already given us your consent, please confirm this in writing to A-ROSA Flussschiff GmbH, Data protection officer, Loggerweg 5, 18055 Rostock, Germany, or by email to datenschutzbeauftragter@a-rosa.de. Your data will not be shared with third parties, unless it is necessary for the purposes of processing your order or is legally required. To protect your data from unauthorised access, we have taken extensive technical and operational security precautions, which are regularly examined and updated.

LEGAL INFORMATION

Place of business: A-ROSA Flussschiff GmbH

Loggerweg 5, 18055 Rostock, Germany, www.rosa-cruises.com

Concept and design: Philipp und Keuntje GmbH

Bei St. Annen 2, 20457 Hamburg, Germany

Printing: pva, Druck und Medien-Dienstleistungen GmbH

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Date: March 2018. Subject to change.

RIGHT OF REVOCATION

A-ROSA Flussschiff GmbH mentions that according to legal regulations (sections 312 (7), 312g (2) sentence 1 no. 9 of the German Civil Code) for travel contracts in accordance with sections 651a and 651c of the German Civil Code (from 1/7/2018), which were concluded by means of distance selling (letters, catalogues, telephone calls, faxes, emails, messages sent via mobile phone [SMS] and broadcasting, teledia and online services), there is no right of revocation, but only the statutory withdrawal and cancellation rights, in particular the right of withdrawal according to section 651h of the German Civil Code (see also item 5). However, there is a right of revocation if the contract for travel services according to section 651a of the German Civil Code was concluded outside of business premises unless the verbal negotiations on which the conclusion of the contract was based were conducted based on previous orders placed by the consumer; there is no right of revocation in the latter case.

Package Travel Directive

Form for informing the traveller in the case of a package holiday pursuant to Section 651a of the German Civil Code.

The combination of travel services offered to you is a package holiday as defined by Directive (EU) 2015/2302.

You can therefore make use of all EU rights applicable to package holidays. The company A-ROSA Flussschiff GmbH, Loggerweg 5, 18055 Rostock, Germany, bears all responsibility for the proper execution of the entire package holiday.

The company A-ROSA Flussschiff GmbH, Loggerweg 5, 18055 Rostock, Germany, also has the insurance prescribed by law for reimbursing your payments and, if transport is included in the package holiday, for ensuring your return transport in the event of its insolvency.

MOST IMPORTANT RIGHTS IN ACCORDANCE WITH DIRECTIVE (EU) 2015/2302:

- Travellers will receive all key information on the package holiday before the package holiday contract is concluded.
- At least one company is always liable for the proper provision of all services included in the contract.
- Travellers will receive an emergency telephone number or details of a contact point through which they can contact the tour operator or the travel agency.
- Travellers may transfer the package holiday to another person within a reasonable period and, depending on the circumstances, at additional cost.
- The price of the package holiday may only be increased if certain costs (e.g. fuel prices) increase and this is expressly provided for in the contract; any increase may only be implemented up to 20 days before the start of the package holiday. If the price increase exceeds 8% of the price of the package holiday, the traveller may cancel the contract. If a tour operator reserves the right to increase the price, the traveller has the right to a price reduction if the relevant costs fall.
- Travellers may cancel the contract without paying a cancellation fee and be reimbursed all payments in full if one of the key elements of the package holiday changes substantially, apart from the price. If the company responsible for the package holiday cancels the package holiday before the start of the holiday, travellers are entitled to reimbursement and, depending on the circumstances, compensation.
- Travellers may cancel the contract without paying a cancellation fee if extraordinary circumstances occur before the start of the package holiday, for example, if there are serious safety problems at the destination that are expected to adversely affect the package holiday.
- Travellers may also cancel the contract at any time before the start of the package holiday against payment of a reasonable and proportionate cancellation fee.
- If key elements of the package holiday cannot be executed as agreed after the start of the package holiday, the traveller shall be offered different, suitable arrangements at no extra cost. The traveller may cancel the contract without paying a cancellation fee (this right is known as "termination" in the Federal Republic of Germany) if services are not rendered in accordance with the contract and this has significant effects on the provision of contractual package holiday services and the tour operator fails to provide a remedy.
- The traveller is entitled to a price reduction and/or compensation if the travel services are not rendered properly or at all.
- The tour operator shall assist the traveller when the latter experiences difficulties.
- Payments shall be reimbursed in the event of the tour operator's or – in some Member States – the travel agent's insolvency. If the tour operator or, where relevant, the travel agent becomes insolvent after the start of the package holiday and transport is part of the package holiday, the return transport of the travellers shall be guaranteed. A-ROSA Flussschiff GmbH, Loggerweg 5, 18055 Rostock, Germany, has taken out insolvency insurance with Swiss Re International SE, Niederlassung Deutschland. Travellers may contact this establishment (Swiss Re International SE, Niederlassung Deutschland, MesseTurm, 60308 Frankfurt, tel.: 069/76725 5124; email: Andreas_Renner@swissre.com) or, where applicable, the competent authority if they are refused services on account of the insolvency of A-ROSA Flussschiff GmbH, Loggerweg 5, 18055 Rostock, Germany.





DEFINITELY
A-ROSA:
CITY & NATURE
CRUISES 2019

EXPERIENCE

Discover new cities and exciting landscapes every day. Go on excursions and enjoy our entertainment programme.

RELAXATION

Take it easy on board in the stylish, relaxed atmosphere on the sun deck or in the sauna, while the beautiful landscape goes by outside.

INDULGENCE

With the A-ROSA Premium all inclusive rate, you can savour culinary highlights and delicious drinks all day long, get discounts on spa treatments and much more.

www.rosa-cruises.com

